

directory assistance service."¹ Thus, in lieu of approving the Local Package bundled service offering on a permanent basis, the commission accepted Verizon Hawaii Inc.'s alternative proposal to approve transmittal number 02-08 as a twelve-month, promotional program.

As part of this promotional approval, the commission instructed Verizon Hawaii Inc. to submit a report "on the actual usage of local directory assistance under the Local Package Standard and Local Package, on a month-to-month basis." This data would assist the commission in deciding whether to approve the Local Package bundled service offering on a permanent basis.

B.

On April 10, 2002, Verizon Hawaii Inc. began to offer its Local Package Standard and Local Package promotional programs. On December 6, 2002 and March 11, 2003, Verizon Hawaii Inc. filed its preliminary and final usage reports, respectively, in compliance with Decision and Order No. 19293. The reports show that the actual, average month-to-month usage of local directory assistance by the affected subscribers is consistently below the ten free local directory assistance calls per month feature that is already part of residential service. The usage, moreover, falls consistently below the projections set forth by Verizon Hawaii Inc. in its supporting cost study.²

¹Order No. 19262, filed on March 21, 2002, at 2.

²Verizon Hawaii Inc. projected an additional five local directory assistance calls per month, for a total of fifteen calls per month.

C.


On March 11, 2003, along with the final usage report, Verizon Hawaii Inc. filed its transmittal number 03-13, seeking the commission's approval of the Local Package bundled service offering on a permanent basis. By Order No. 20095, filed on March 24, 2003, the commission allowed transmittal number 03-13 to take effect, effective from April 11, 2003.³ Accordingly, the commission will close the instant docket.

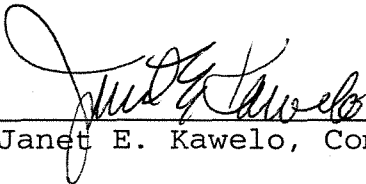
II.

THE COMMISSION ORDERS that the instant docket is closed.


DONE at Honolulu, Hawaii this 25th day of March, 2003.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Wayne H. Kimura, Chairman

By 
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:


Michael Azama
Commission Counsel

By (RECUSED)
Gregg J. Kinkley, Commissioner

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³Order No. 20095 is the commission's monthly issuance of its public utilities tariff order.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20101 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
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Honolulu, HI 96809

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Karen Higashi

DATED: March 25, 2003