BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of

PUBLIC UTILITIES COMMISSION

Instituting an Investigation
Into the Availability of
Experienced Providers of
Quality Telecommunications
Relay Services, Pursuant to
Section 16.6, Hawaii Revised
Statutes.

ORDER NO. 20304

Filed July 8, 2003
At 9:30 o'clock A.M.

Karen Higashir
Chief Clerk of the Commission

ATTEST: A True Copy
KAREN HIGASHI
Chief Clerk, Public Utilities
Commission, State of Hawaii.
By Decision and Order No. 20163, filed on April 30, 2003, the commission selected Sprint Communications Company, L.P. ("Sprint") to be the exclusive provider of intrastate telecommunications relay services ("TRS") within the State of Hawaii from July 1, 2003 to June 30, 2006. Decision and Order No. 20163 required, among other things, Sprint to file a proposed tariff for commission review and approval describing the terms and conditions of its TRS.

On June 26, 2003, Sprint filed Hawaii PUC Tariff No. 2 ("Tariff"), which sets forth the service offerings and the terms and conditions applicable to the furnishing of state-wide TRS provided by Sprint within the State of Hawaii. Copies of the Tariff were served on the Division of Consumer Advocacy, Department of Commerce and Consumer Affairs ("Consumer
Advocate”). The Consumer Advocate did not submit a statement of position.

II.

TRS enables people who are deaf, hearing-impaired and/or speech disabled to use telecommunications devices and services to communicate with hearing people using standard telecommunications. Pursuant to Order No. 20193, filed on May 23, 2003, every carrier is required to contribute .375% of their gross operating revenues from their retail provision of intrastate telecommunications services during the preceding calendar year, or a minimum of $37.50.

Sprint will administer the text telephone (“TTY”) rental program. TTYs are available to eligible customers at a cost of $0.00 per month.

III.

Upon review, the commission finds it reasonable to allow Sprint’s Tariff to take effect, effective July 1, 2003. The commission notes that, pursuant to Hawaii Revised Statutes §§ 269-6, 269-7, and 269-8, the commission may continue to review the justness and reasonableness of the TRS surcharge and any other related matters, consistent with the public interest. Accordingly, the commission may order the future revision or modification of any TRS Tariff provision, in the exercise of its statutory duties.
IV.

THE COMMISSION ORDERS that Sprint's Tariff filed on June 26, 2003, shall be allowed to take effect, effective July 1, 2003.

DONE at Honolulu, Hawaii this 8th day of July, 2003.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By
Carlito P. Caliboso, Chairman

By (EXCUSED)
Wayne H. Kimura, Commissioner

By
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Kevin M. Katsura
Commission Counsel
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20304 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
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DATED:  July 8, 2003

Karen Higashi