BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

In the Matter of PUBLIC UTILITIES COMMISSION Instituting a Proceeding on Communications, Including an Investigation of the Communications Infrastructure of the State of Hawaii.

DOCKET NO. 7702

ORDER NO. 20561

Filed Oct. 7 , 2003 At 12:00 o'clock _

Chief Clerk of the commission

ATTEST: A True Copy KAREN HIGASHI

Chief Clerk, Public Utilities Commission State of Hawaii.

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

---- In the Matter of -----

PUBLIC UTILITIES COMMISSION

Instituting a Proceeding on Communications, Including an Investigation of the Communications Infrastructure of the State of Hawaii. Docket No. 7702

Order No. 20561

ORDER

I.

VERIZON HAWAII INC. ("Verizon Hawaii") informed the commission that the parties¹ agreed that the Joint Partial Settlement Agreement ("JPSA"), attached as Exhibit 1 to its letter filed on September 19, 2003, should replace the June 8, 2001 California Joint Partial Settlement Agreement ("CJPSA"), which the commission previously approved. The parties make this agreement under Prehearing Order No. 17687. The parties have also agreed, according to Verizon Hawaii, that the commission should approve the JPSA.

¹Aside from Verizon Hawaii, the following are the current parties to this docket: DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS, DIVISION OF CONSUMER ADVOCACY; AT&T COMMUNICATIONS OF HAWAII, INC.; TIME WARNER TELECOM OF HAWAII, L.P., DBA OCEANIC COMMUNICATIONS; UNITED STATES DEPARTMENT OF DEFENSE AND ALL OTHER FEDERAL EXECUTIVE AGENCIES; PACIFIC LIGHTNET, INC.; AND SPRINT COMMUNICATIONS COMPANY, L.P.

The commission adopted the September 7, 1999 California Joint Partial Settlement Agreement ("Initial JPSA") by issuing Prehearing Order No. 17687, filed on April 20, 2000. Any subsequent changes or modifications to the Initial JPSA must be stipulated to by the parties and submitted to the commission for review and approval. Accordingly, the parties filed the CJPSA with the commission for its review and consideration on June 8, 2001. The commission approved and adopted the CJPSA, which replaced the Initial JPSA by issuing Order No. 18598, filed on June 18, 2001.

The JPSA establishes standards for measuring Verizon Hawaii's operations support systems performance and replaces the CJPSA. It appears that the JPSA complies with Prehearing Order No. 17687. Based on our review of the JPSA, Verizon Hawaii's September 19, 2003 representations, and all other relevant matters of the record, we find the JPSA is reasonable and in the public interest.

Accordingly, the commission concludes that the JPSA should be approved and adopted to replace the CJPSA.

II.

THE COMMISSION ORDERS that the JPSA is approved and adopted to replace the CJPSA.

7702

²Prehearing Order No. 17687, at 3-4.

DONE at Honolulu, Hawaii this 7th day of October,

PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

ayne H. Kimura, Commissioner

Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Commission Counsel

7702.sl

2003.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20561 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

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(Certificate of Service - Continued)

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DATED: October 7, 2003