BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

In the Matter of the Application of)

VERIZON HAWAII INC.

DOCKET NO. 03-0201

For Approval of Changes to its Tariff. Transmittal No. 03-35.

In the Matter of the Application of)

VERIZON HAWAII INC.

For Approval to: (1) Add FlexGrow Service to its Corporate Rewards Plan; and (2) Jointly Offer FlexGrow with Interisland Toll Service in the Corporate Rewards Plan.

DOCKET NO. 03-0177

(CONSOLIDATED)

ORDER NO. 20656

Filed Nov. 20 , 2003

Chief Clerk of the Commission

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Docket No. 03-0177

(Consolidated)

Order No. 20656

<u>ORDER</u>

The commission approved VERIZON HAWAII ("Verizon Hawaii"): (1) proposed tariff changes to add FlexGrow service to its Corporate Rewards Plan and to jointly offer with interisland FlexGrow service toll service; and (2) Transmittal No. 03-35 in Decision and Order No. 20591, filed on October 23, 2003. Both matters were authorized to take effect as of the decision and order. The commission also required Verizon Hawaii to file its tariff sheets reflecting the commission's decisions with the appropriate issued and effective dates.

Verizon Hawaii filed revised tariff sheets in accordance with Decision and Order No. 20591 on October 24, 2003.

The commission finds that Verizon Hawaii has complied with Decision and Order No. 20591, and concludes that Docket Nos. 03-0201 and 03-0177, consolidated, should be closed.

THE COMMISSION ORDERS that Docket Nos. 03-0201 and 03-0177, consolidated, are closed.

DONE at Honolulu, Hawaii this 20th day of November, 2003.

PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

By Jarlia P. Calles

Carlito P. Caliboso, Chairman

10ynth Umman

Wayne H. Kimura, Commissioner

By Mut Hawdo

Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Ji Kook Kim

Commission Counsel

03-0201/03-0177.eh

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20656 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS DIVISION OF CONSUMER ADVOCACY P. O. Box 541 Honolulu, HI 96809

JOEL K. MATSUNAGA VICE PRESIDENT-EXTERNAL AFFAIRS VERIZON HAWAII INC. P. O. Box 2200, A-17 Honolulu, HI 96841

Karen Higashi

DATED: November 20, 2003