BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of

VERIZON HAWAII INC.  Docket No. 04-0052

For Approval to Include in its Rate Base
Expenditures in Excess of $500,000 for an
E911 Server Replacement Project.

STIPULATED PROCEDURAL ORDER NO. 20931

and

CERTIFICATE OF SERVICE

Filed April 29, 2004
At 1:00 o’clock P.m.

Karen Digst
Chief Clerk of the Commission
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of

VERIZON HAWAII INC.

Docket No. 04-0052

For Approval to Include in its Rate Base
Expenditures in Excess of $500,000 for an
E911 Server Replacement Project.

STIPULATED PROCEDURAL ORDER

This Stipulated Procedural Order shall govern this docket, and the Parties shall comply with its terms.¹

I. ORDER OF PROCEDURE

The parties agree that no evidentiary hearing is necessary and that, therefore, no testimony is required. Instead, the parties agree to proceed as set forth below:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 17, 2004</td>
<td>Verizon files Application.</td>
</tr>
<tr>
<td>April 21, 2004</td>
<td>Consumer Advocate serves information requests (&quot;IRs&quot;), if necessary, on Verizon.</td>
</tr>
<tr>
<td>May 10, 2004</td>
<td>Verizon serves its responses to the Consumer Advocate’s IRs, if necessary.</td>
</tr>
<tr>
<td>No later than June 2, 2004</td>
<td>Consumer Advocate files its Statement of Position (&quot;SOP&quot;), if any.</td>
</tr>
<tr>
<td>June 9, 2004</td>
<td>Verizon files its SOP, if any.</td>
</tr>
<tr>
<td>June 15, 2004</td>
<td>End of 90-day review period.</td>
</tr>
</tbody>
</table>

¹ The “Parties” are Verizon Hawaii Inc. (“Verizon”) and the Division of Consumer Advocacy (the “Consumer Advocate”).
II. COPIES OF FILINGS

Copies of all filings shall be filed with the Commission and served on each Party as follows:

<table>
<thead>
<tr>
<th>Party</th>
<th>Copies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commission</td>
<td>Original + 8 copies</td>
</tr>
<tr>
<td>Consumer Advocate</td>
<td>2 paper copies</td>
</tr>
<tr>
<td>All other parties</td>
<td>2 paper copies</td>
</tr>
</tbody>
</table>

Each Party shall provide copies of its filings to the other Party on an expedited basis. This means that, where practicable, hard copies of the filings should be handcarried to the other Party. In addition, where practicable, copies of the filings should be sent to the other Party via e-mail (no facsimile) in a standard electronic format that is readily readable by the Parties. The Parties agree to use MS Word as the standard programming format for filings in this case. Each Party must provide electronic addresses for e-mail purposes to the other Party. If workpapers, documentation or exhibits attached to any filing are not readily available in an electronic format, a Party shall not be required to convert such workpapers, documentation or exhibits to an electronic format.

III. COMMUNICATIONS

Communications among the parties may either be through counsel or through the persons designated below:
Verizon:

Joel K. Matsunaga
Vice President-External Affairs
Verizon Hawaii Inc.
P.O. Box 2200
Honolulu, HI 96841

Leslie Alan Ueoka, Esq.
Assistant General Counsel
Verizon Corporate Services Group Inc.
P.O. Box 2200
Honolulu, HI 96841

Consumer Advocate:

Cheryl Kikuta
Acting Executive Director
Department of Commerce and Consumer Affairs
Division of Consumer Advocacy
P.O. Box 541
Honolulu, HI 96809

IV. GENERAL

These procedures are consistent with the orderly conduct of this docket. Pursuant to § 6-61-37 of the Commission’s Rules of Practice and Procedure, the Procedural Order shall control the subsequent courses of the proceedings, unless modified to prevent manifest injustice.
APPROVED AND SO ORDERED this 29th day of April, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By: Carlito P. Caliboso,
Chairman

By: Wayne H. Kimura,
Commissioner

By: Janet E. Kawelo,
Commissioner

APPROVED AS TO FORM:

Ji Sook Kim
Commission Counsel
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing STIPULATED PROCEDURAL ORDER NO. 20931, upon the following party(s), by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

Joel K. Matsunaga  
Vice President-External Affairs  
Verizon Hawaii Inc.  
P.O. Box 2200  
Honolulu, HI 96841

Leslie Alan Ueoka, Esq.  
Assistant General Counsel  
Verizon Corporate Services Group Inc.  
P.O. Box 2200  
Honolulu, HI 96841

Cheryl Kikuta  
Acting Executive Director  
Department of Commerce and Consumer Affairs  
Division of Consumer Advocacy  
P.O. Box 541  
Honolulu, HI 96809

Karen Higashi, Chief Clerk

DATED: April 29, 2004