BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
T-NETIX INTERNET SERVICES, INC.) DOCKET NO. 00-0358
To Voluntarily Surrender its )
Certificate of Authority.

ORDER NO. 20975

Filed May 13, 2004
At 2:00 o’clock P.M.

Karen Nigut
Chief Clerk of the Commission
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
)
T-NETIX INTERNET SERVICES, INC.) Docket No. 00-0358
)
To Voluntarily Surrender its ) Order No. 20975
Certificate of Authority. )

ORDER

T-NETIX INTERNET SERVICES, INC. ("Petitioner") holds a certificate of authority ("COA") to operate as a reseller of intrastate telecommunications services. The commission issued COA 00-0358 to Petitioner.

Petitioner requests the commission's approval to voluntarily surrender its COA. Petitioner represents that "it has never operated in Hawaii and therefore there will be no customer impact associated" with the surrender of its COA.

Given Petitioner's non-provision of telecommunications services in the State of Hawaii, the commission: (1) approves the voluntary surrender of Petitioner's COA; and (2) waives the customer notification requirement set forth in Hawaii

\[1\] See Decision and Order No. 18250, filed on December 14, 2000.

Administrative Rules ("HAR") § 6-80-123(a). Petitioner represents that it has no Hawaii-based customers to notify of its discontinuance of telecommunications services.

THE COMMISSION ORDERS:

1. Petitioner's request to surrender COA 00-0358 to operate as a reseller of intrastate telecommunications services is approved, effective from the date of this order. Petitioner shall promptly return COA 00-0358 to the commission.

2. The customer notification requirement set forth in HAR § 6-80-123(a) is waived.

3. This docket is closed.

DONE at Honolulu, Hawaii this 13th day of May, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By

Carlito P. Caliboso, Chairman

Wayne H. Kimura, Commissioner

APPROVED AS TO FORM:

Michael Azama
Commission Counsel

The commission notified Petitioner of its need to: (1) file its 2002 and 2003 annual financial reports; and (2) pay the applicable public utility fees based on its 2002 and 2003 revenues. Petitioner responded in substantial part by filing its 2002 annual financial report and paying its applicable public utility fees based on its 2002 and 2003 revenues. In the future event Petitioner, its parent, affiliate, or subsidiary, re-applies for a COA, it will be required to file Petitioner's 2003 annual financial report.
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 20975 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

ROBIN NORTON
TECHNOLOGIES MANAGEMENT INC.
P O. Drawer 200
Winter Park, FL 32790-0200

Consultant to T-NETIX INTERNET SERVICES, INC.

DATED: May 13, 2004

Karen Higashi