BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
)
NORBEL TELECOM, INC. ) DOCKET NO. 00-0332
)
To Voluntarily Surrender its )
Certificate of Authority. )

ORDER NO. 21005

Filed May 28, 2004
At 11:00 o’clock A.M.

Karen Higashi
Chief Clerk of the Commission

ATTEST: A True Copy
KAREN HIGASHI
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
)
NORBEL TELECOM, INC.)
)
To Voluntarily Surrender its )
Certificate of Authority. )
)

Docket No. 00-0332
Order No. 21005

ORDER

NORBEL TELECOM, INC. ("Petitioner") holds a certificate of authority ("COA") to operate as a reseller of intrastate telecommunications services.\(^1\) The commission issued COA 00-0332 to Petitioner.

Petitioner requests the commission's approval to voluntarily surrender its COA. Petitioner states that it:

(1) ceased its operations during the first quarter of 2003; and

(2) was "not able to offer our products in the State of Hawaii."\(^2\)

Given Petitioner's non-provision of telecommunications services in the State of Hawaii, the commission: (1) approves the voluntary surrender of Petitioner's COA, in lieu of revocation; and (2) waives the customer notification requirement set forth in Hawaii Administrative Rules ("HAR") § 6-80-123(a), as Petitioner

\(^1\)See Decision and Order No. 18234, filed on December 7, 2000.

represents that it did not offer its telecommunications products within the State of Hawaii. 3

THE COMMISSION ORDERS:

1. Petitioner's request to surrender COA 00-0332 to operate as a reseller of intrastate telecommunications services is approved, effective from the date of this order. Petitioner shall promptly return COA 00-0332 to the commission.

2. The customer notification requirement set forth in HAR § 6-80-123(a) is waived.

3. This docket is closed.

---

3The commission notified Petitioner of its need to: (1) file its 2002 and 2003 annual financial reports; and (2) pay the applicable public utility fees based on its 2002 and 2003 revenues. In the future event Petitioner, its parent, affiliate, or subsidiary, re-applies for a COA, it will be required to file Petitioner's 2002 and 2003 annual financial reports and pay the fee balance owed (based on Petitioner's 2002 and 2003 revenues).
DONE at Honolulu, Hawaii this 28th day of May, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By
Carlito P. Caliboso, Chairman

By
Wayne H. Kimura, Commissioner

By
Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Michael Azama
Commission Counsel

00-0332.st
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 21005 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

BENEDICTO M. YLLANA
PRESIDENT & CHIEF EXECUTIVE OFFICER
NORBEL TELECOM, INC.
P. O. Box 851174
Richardson, TX 75085-1174

DATED: May 28, 2004

Karen Higashi