BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of
NORTHSTAR COMMUNICATIONS, INC.,
dba SMALL BUSINESS AMERICA
To Voluntarily Surrender its
Certificate of Authority.

DOCKET NO. 00-0386

ORDER NO. 21006

Filed __________________, 2004
At 11:00 o'clock A.M.

Chief Clerk of the Commission

ATTEST: A True Copy
KAREN HIGASHI
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Request of)
)
NORTHSTAR COMMUNICATIONS, INC.,
    dba SMALL BUSINESS AMERICA )
    Docket No. 00-0386
)
To Voluntarily Surrender its )
  Certificate of Authority. )
  Order No. 21006
)

ORDER

NORTHSTAR COMMUNICATIONS, INC., dba SMALL BUSINESS AMERICA ("Petitioner"), holds a certificate of authority ("COA") to operate as a reseller of intrastate telecommunications services.¹ The commission issued COA No. 00-0386 to Petitioner.

Petitioner seeks the commission's approval to voluntarily surrender its COA.² Petitioner represents that it "has no customers in Hawaii and will not engage in intrastate telecommunications in Hawaii." In response to the commission's directive, Petitioner filed its 2002 and 2003 annual financial reports and paid its public utility fee based on its 2002 revenues. Thereafter, on May 6, 2004, Petitioner paid its public utility fee based on its 2003 revenues.

The commission: (1) approves the voluntary surrender of Petitioner's COA, in lieu of revocation; and (2) waives the customer notification requirement set forth in Hawaii

¹See Decision and Order No. 18369, filed on February 9, 2001.

Administrative Rules ("HAR") § 6-80-123(a), as Petitioner represents that it has no Hawaii-based customers to notify of its discontinuance of telecommunications services.

THE COMMISSION ORDERS:

1. Petitioner's request to surrender COA No. 00-0386 to operate as a reseller of intrastate telecommunications services is approved, effective from the date of this order. Petitioner shall promptly return COA No. 00-0386 to the commission.

2. The customer notification requirement set forth in HAR § 6-80-123(a) is waived.

3. This docket is closed.

DONE at Honolulu, Hawaii this day of May, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By
Carlito P. Caliboso, Chairman
Wayne H. Kimura, Commissioner

APPROVED AS TO FORM:

By
Janet E. Kawelo, Commissioner

Michael Azama
Commission Counsel
Administrative Rules ("HAR") § 6-80-123(a), as Petitioner represents that it has no Hawaii-based customers to notify of its discontinuance of telecommunications services.

THE COMMISSION ORDERS:

1. Petitioner's request to surrender COA No. 00-0386 to operate as a reseller of intrastate telecommunications services is approved, effective from the date of this order. Petitioner shall promptly return COA No. 00-0386 to the commission.

2. The customer notification requirement set forth in HAR § 6-80-123(a) is waived.

3. This docket is closed.

DONE at Honolulu, Hawaii this 28th day of May, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By Carlito P. Caliboso, Chairman

By Wayne H. Kimura, Commissioner

APPROVED AS TO FORM:

Michael Azama
Commission Counsel

00-0386.sl
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 21006 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI  96809

BOBBI FERGUSON
VISIOLOGY, INC.
16061 Carmel Bay Drive
Northport, AL  35475

Consultant to NORTHSTAR COMMUNICATIONS, INC., dba SMALL BUSINESS AMERICA

DATED:  May 28, 2004

Karen Higashi