BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

-------- In the Matter of --------

NORSTAR COMMUNICATIONS, INC.,
dba BUSINESS SAVINGS PLAN

DOCKET NO. 04-0250

Notice of Failure to Comply
With Hawaii Revised Statutes
and Commission's Regulations;
Order to Show Cause Why
Respondent's Operating
Authority Should Not Be
Suspended or Revoked.

ORDER NO. 21291

Filed __________________ 2004
At _______ o'clock _______.M.

Karin Sigoe
Chief Clerk of the Commission
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

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NORSTAR COMMUNICATIONS, INC.,
dba BUSINESS SAVINGS PLAN

Docket No. 04-0250

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Respondent’s Operating
Authority Should Not Be
Suspended or Revoked.

NOTICE OF VIOLATION, ORDER TO SHOW CAUSE, AND NOTICE OF HEARING

NORSTAR COMMUNICATIONS, INC., dba BUSINESS SAVINGS
PLAN ("Respondent"), is the holder of a certificate of authority
("COA") issued pursuant to Hawaii Administrative Rules
("HAR") § 6-80-18. The commission authorized Respondent to
operate as a reseller of intrastate telecommunications services
in the State of Hawaii ("State") under the COA.

HAR § 6-80-91 requires Respondent to file an annual
financial report ("AFR") by March 31 of each year.
Hawaii Revised Statutes ("HRS") § 269-30 requires Respondent to
pay a public utility fee ("Fee") in July and December of each
year. Respondent failed to file its 2002 AFR and pay the Fee
that was due on July 31, 2003 and December 31, 2003.

HAR § 6-80-19 authorizes the commission, after notice
and hearing, to suspend or revoke any COA, in part or in whole,
if the commission finds the holder violated any applicable State
laws or commission rules. Accordingly, the commission may suspend or revoke Respondent's COA for failure to comply with the legal requirements set forth above, unless Respondent is able to show cause why such suspension or revocation should not occur.

THE COMMISSION ORDERS:

1. Respondent shall appear at 465 South King Street, Room B3, Honolulu, Hawaii 96813, at 9:00 a.m., on October 6, 2004, to show cause why Respondent's COA should not be suspended or revoked for failure to comply with the legal requirements set forth in this order.

2. Respondent may be represented by counsel. If Respondent does not retain counsel, Respondent may be represented at the hearing as follows: (a) an individual may appear on his or her own behalf; (b) a partner may represent a partnership; and (c) an officer or authorized employee of a corporation, trust, or association may represent the corporation, trust, or association.

3. If Respondent fails to appear at the scheduled hearing, Respondent's COA shall be revoked.
DONE at Honolulu, Hawaii this 7th day of September, 2004.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By Carlito P. Caliboso, Chairman

By Wayne H. Kimura, Commissioner

By Janet E. Kawelo, Commissioner

APPROVED AS TO FORM:

Catherine P. Awakuni
Commission Counsel
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 21291 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

NORSTAR COMMUNICATIONS, INC.,
dba BUSINESS SAVINGS PLAN
P. O. Box 50936
Irvine, CA 92619-0936

(CM #7003 1680 0002 5382 9505)

Karen Higa
Karen Higa

DATED: September 7, 2004