

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

----- In the Matter of -----)
)
 PUBLIC UTILITIES COMMISSION)
)
 Instituting Proceedings)
 Relating to the Availability)
 of Experienced One Call Center)
 Providers of Quality One Call)
 Center Services, Pursuant to)
 Hawaii Revised Statutes)
 Chapter 269E.)
 _____)

DOCKET NO. 05-0079

ORDER NO. 22064

DIV. OF CONSUMER ADVOCACY
DEPT. OF COMMERCE AND
CONSUMER AFFAIRS
STATE OF HAWAII

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Filed Oct. 11, 2005
At 11 o'clock A .M.

Karen Higashi.
Chief Clerk of the Commission

ATTEST: A True Copy
KAREN HIGASHI
Chief Clerk, Public Utilities
Commission, State of Hawaii.

K. Higashi.

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

----- In the Matter of -----)	
)	
PUBLIC UTILITIES COMMISSION)	Docket No. 05-0079
)	
Instituting Proceedings)	Order No. 22064
Relating to the Availability)	
of Experienced One Call Center)	
Providers of Quality One Call)	
Center Services, Pursuant to)	
Hawaii Revised Statutes)	
Chapter 269E.)	
_____)	

Order

By this order, the commission sets forth the procedural schedule to govern the remainder of this proceeding to investigate the availability, and aid in the selection of, a one call center ("One Call Center") provider.

I.

Background

Chapter 269E, Hawaii Revised Statutes ("HRS"), calls for, among other things, the establishment of a One Call Center to coordinate the location of subsurface installations and to provide advance notice to subsurface installation operators of proposed excavation work.¹ By Order No. 21710, filed on April 1, 2005 in this docket, the commission initiated a proceeding relating to, among other things, the availability and selection

¹The Legislature of the State of Hawaii passed Act 141, 2004 Session Laws of Hawaii, ("Act 141") which took effect on July 1, 2004 and became codified as chapter 269E, HRS.

of an experienced One Call Center provider pursuant to HRS §§ 269E-3 and 269-7, and Hawaii Administrative Rules ("HAR") 6-61-71. Pursuant to HRS § 269-51 and HAR 6-61-62 and to assist the commission in choosing a One Call Center provider for the commission's approval, the Division of Consumer Advocacy of the Department of Commerce and Consumer Affairs was made a party to the instant proceeding.

On August 24, 2005, the commission placed its public notice for the Request for Proposals ("RFP") for a One Call Center Provider on the State Procurement Office website, at www.spo.hawaii.gov/. All proposals are due on October 10, 2005, by 12:00 noon, Hawaii Standard Time.

II.

Procedural Schedule

Consistent with the orderly conduct of this docket, the following procedural schedule shall control the subsequent course of these proceedings, unless modified by the commission subsequent to this Order:

Proposal Review Period	October 10-21, 2005
Optional Discussions w/Priority Offerors	October 24-28, 2005
If required, Best and Final Offers Due by 12:00 Noon, Hawaii Standard Time	November 11, 2005
Provider Selection and Award	By November 18, 2005
Agreement Start Date (Work Begins)	By December 1, 2005

The award, if any, shall be made to the responsive, responsible offeror whose proposal is determined to be the most advantageous to the State of Hawaii, taking into consideration the evaluation factors set forth in the commission's RFP, pursuant to Chapter 103D, HRS, the Public Procurement Code.

All proposals and accompanying documents shall be kept in a separate contract file, subject to the evaluation requirements of Chapter 103D, HRS. Additionally, all proposals shall remain confidential until such time that the proposals, or parts thereof, may be made public in accordance with Chapter 103D, HRS.

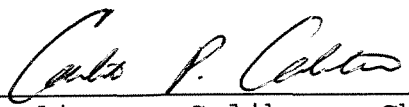
III.

Order

THE COMMISSION ORDERS that the procedural schedule, set forth in Section II., above, shall govern the schedule of proceedings in this docket.

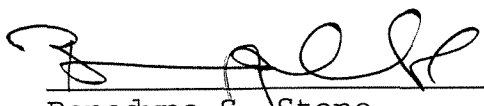
DONE at Honolulu, Hawaii October 11, 2005.

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By 
Carlito P. Caliboso, Chairman

By (EXCUSED)
Wayne H. Kimura, Commissioner

APPROVED AS TO FORM:


Benedyne S. Stone
Commission Counsel

By 
Janet E. Kawelo, Commissioner

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 22064 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809



Karen Higashi

DATED: October 11, 2005