BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of

BUSINESS PRODUCTIVITY SOLUTIONS, INC., fka GE BUSINESS PRODUCTIVITY SOLUTIONS, INC., fka GE CAPITAL TELEMANAGEMENT SERVICES CORPORATION

Notice of Failure to Comply
With Hawaii Revised Statutes
and Commission's Regulations;
Order to Show Cause Why
Respondent's Operating Authority Should Not Be
Suspended or Revoked.

DOCKET NO. 2006-0300

ORDER NO. 22776

Filed August 21, 2006
At 12 o'clock P.M.

Karen Higashit
Chief Clerk of the Commission
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

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BUSINESS PRODUCTIVITY SOLUTIONS,
INC., fka GE BUSINESS PRODUCTIVITY
SOLUTIONS, INC., fka GE CAPITAL
TELEMANAGEMENT SERVICES
CORPORATION

Docket No. 2006-0300

Order No. 22776

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With Hawaii Revised Statutes
and Commission's Regulations;
Order to Show Cause Why
Respondent's Operating
Authority Should Not Be
Suspended or Revoked.

NOTICE OF VIOLATION, ORDER TO SHOW CAUSE, AND NOTICE OF HEARING

BUSINESS PRODUCTIVITY SOLUTIONS, INC., fka GE BUSINESS
PRODUCTIVITY SOLUTIONS, INC., fka GE CAPITAL TELEMANAGEMENT
SERVICES CORPORATION ("Respondent"), is the holder of a
certificate of authority ("COA"), issued pursuant to Hawaii
Administrative Rules ("HAR") § 6-80-18. The COA authorizes
Respondent to operate as a reseller of intrastate
telecommunications services in the State of Hawaii ("State").

Order No. 20193, filed on May 23, 2003, in Docket
No. 03-0058, requires Respondent to pay an annual contribution
to the telecommunications relay services fund by July 26th of each

"As amended by Decision and Order No. 21049, filed on
June 10, 2004, in Docket No. 04-0070, Decision and Order
No. 21847, filed on May 31, 2005, in Docket No. 05-0088, and
Decision and Order No. 22536, filed on June 16, 2006, in Docket
No. 2006-0126."
year. Respondent failed to pay the contribution that was due on July 26, 2005.

HAR § 6-80-19 authorizes the commission, after notice and hearing, to suspend or revoke any COA, in whole or in part, if the commission finds that the holder violated any applicable State laws, commission orders or rules. Accordingly, the commission may suspend or revoke Respondent's COA for failure to comply with the requirements set forth in Order No. 20193, unless Respondent is able to show cause why such suspension or revocation should not occur.

THE COMMISSION ORDERS:

1. Respondent shall appear at 465 South King Street, Room B3, Honolulu, Hawaii 96813, at 9:00 a.m., on September 28, 2006, to show cause why Respondent's COA should not be suspended or revoked for failure to comply with the legal requirements set forth in this order.

2. Respondent may be represented by counsel. If Respondent does not retain counsel, Respondent may be represented at the hearing as follows: (a) an individual may appear on his or her own behalf; (b) a partner may represent a partnership; and (c) an officer or authorized employee of a corporation, trust, or association may represent the corporation, trust, or association.

3. If Respondent fails to appear at the scheduled hearing, Respondent's COA shall be revoked.
DONE at Honolulu, Hawaii AUG 21 2006

PUBLIC UTILITIES COMMISSION OF THE STATE OF HAWAII

By: Carlito P. Caliboso, Chairman

John E. Cole, Commissioner

APPROVED AS TO FORM:

Stacey Kawasaki Djou
Commission Counsel
CERTIFICATE OF SERVICE

I hereby certify that I have this date served a copy of the foregoing Order No. 22776 upon the following parties, by causing a copy hereof to be mailed, postage prepaid, and properly addressed to each such party.

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY
P. O. Box 541
Honolulu, HI 96809

BUSINESS PRODUCTIVITY SOLUTIONS, INC.
fka GE BUSINESS PRODUCTIVITY SOLUTIONS, INC.
fka GE CAPITAL TELEMANAGEMENT SERVICES CORPORATION
44 Wall Street, 6th Floor
New York, NY 10005 (CM #7002 2030 0006 6798 5841)

DATED: AUG 21 2006

Karen Higashi

Karen Higashi