BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Application of

HAWAIIAN TELCOM
SERVICES COMPANY, INC.

For Approval of Plan to Offer
Hawaiian Telcom Managed Services
Bundled with Hawaiian Telcom
Local Exchange Telephone Service.

DOCKET NO. 2009-0107

DECISION AND ORDER
BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

In the Matter of the Application of)

HAWAIIAN TELCOM SERVICES COMPANY, INC. ) Docket No. 2009-0107

For Approval of Plan to Offer
Hawaiian Telcom Managed Services
Bundled with Hawaiian Telcom
Local Exchange Telephone Service.

DECISION AND ORDER

By this Decision and Order, the commission approves HAWAIIAN TELCOM SERVICES COMPANY, INC.'s ("HTSC") application, filed on May 8, 2009, for approval of its plan to market Hawaiian Telcom Managed Services at a discounted rate when bundled with Hawaiian Telcom, Inc.'s ("HTI") local exchange telephone services ("Application").

I.

Application

On May 8, 2009, HTSC filed its Application seeking commission approval to market its Business Voice Managed Service Promotion ("Biz Voice MS Promotion") which is a bundle that includes HTSC's Managed Services - Full Service Offer and HTI's local exchange telephone services as the qualifying local

1HTSC served copies of the Application on the DIVISION OF CONSUMER ADVOCACY, DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS ("Consumer Advocate"), an ex officio party to all proceedings before the commission. See Hawaii Revised Statutes ("HRS") § 269-51; Hawaii Administrative Rules ("HAR") § 6-61-62.
service. HTSC filed its Application pursuant to HRS § 269-16, as amended; HAR § 6-80-35(e), to the extent applicable; and the commission’s Decision and Order No. 23443, filed on May 17, 2007, in Docket No. 2007-0062 (“Decision and Order No. 23443”).

According to HTSC, its proposed Biz Voice MS Promotion will only be offered to business customers, and the promotion will not be offered for resale or available for residential customers. Among other things, HTSC represents that its proposed Biz Voice MS Promotion (consisting of HTSC’s Managed Services - Full Service Offer and HTI’s local exchange telephone services as the qualifying local service)\(^2\) satisfies the commission’s requirements set forth in Decision and Order No. 23443. HTSC requests that its proposed Biz Voice MS Promotion be allowed to take effect on June 9, 2009.

On May 21, 2009, the Consumer Advocate submitted its Statement of Position informing the commission that it will not be participating in this proceeding.\(^3\)

\(^2\)HTSC states that “HTI’s local exchange telephone services are offered under PUC Tariff 20, Section 2 - Business Local Exchange Service, Section 6 - Hawaiian Telcom Centrex Service, Section 8 - Integrated Services Digital Network Service - Neighbor Islands, Section 13 - Multilocation Hawaiian Telcom Centrex Service, Section 14 - Hawaiian Telcom Centrex / Digital (ISDN) Hawaiian Telcom Centrex Service, and Section 15 Centrex Biz Plus Service.” See Application at 2. In addition, HTSC represents that HTI offers business local exchange service on an individual case basis in its PUC Tariff 22.

\(^3\)The Consumer Advocate notes in its statement that its position to not participate in this docket should not be construed as either accepting, supporting, or adopting any of the positions proposed, justifications offered, or requested relief articulated in the Application.
II.

Discussion

In Decision and Order No. 23443, the commission established a streamlined, modified process for reviewing bundled service offerings for HTSC and its affiliate, HTI, as follows:

1. Requests for approval of Bundled Services offerings shall be filed via application to the commission. The application must contain information sufficient to determine whether each Bundled Services offering complies with the specific criteria that the commission has identified and utilized in its prior approvals of bundled services, or any additional criteria that may be applicable to demonstrate that the non-competitive services are not subsidizing the competitive services.

2. Such applications before the commission will take effect thirty days from filing of the application, unless suspended by the commission for further review.

Pursuant to Paragraph 2, above, HTSC requested that approval of its proposed Biz Voice MS Promotion take effect on June 9, 2009, which is 30 days after the filing date of the Application.

Upon review of the Application, the commission finds that it meets the requirements of Decision and Order No. 23443. Accordingly, the commission concludes that HTSC’s Application, filed on May 8, 2009, should be approved.

See Decision and Order No. 23443 at 13 (footnote omitted).
III.

Orders

THE COMMISSION ORDERS:

1. HTSC’s plan to offer its proposed Biz Voice MS Promotion, as described in the Application, is approved, effective June 9, 2009.

2. This docket is closed unless ordered otherwise by the commission.

DONE at Honolulu, Hawaii JUN - 2 2009

PUBLIC UTILITIES COMMISSION
OF THE STATE OF HAWAII

By Carlito P. Caliboso, Chairman

By John E. Cole, Commissioner

By Leslie H. Kondo, Commissioner

APPROVED AS TO FORM:

Ji Sook Kim
Commission Counsel

2009-0107.1aa
CERTIFICATE OF SERVICE

The foregoing order was served on the date of filing by mail, postage prepaid, and properly addressed to the following parties:

CATHERINE P. AWAKUNI  
EXECUTIVE DIRECTOR  
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS  
DIVISION OF CONSUMER ADVOCACY  
P. O. Box 541  
Honolulu, HI  96809

STEVEN P. GOLDEN  
VICE PRESIDENT - EXTERNAL AFFAIRS  
HAWAIIAN TELCOM SERVICES COMPANY, INC.  
P. O. Box 2200  
Honolulu, HI  96841