

## DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS Insurance Division

## **News Release**

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## HAWAI'I INSURANCE DIVISION TAKES ACTION AGAINST AMERICAN LEGACY GROUP LEGAL PLAN, LLC

HONOLULU- The Hawai'i Insurance Division has initiated legal action against American Legacy Group Legal Plan, LLC and Plan Administrator, Daniel Y. Doi.

The Insurance Division claims that the American Legacy Group Legal Plan, LLC and its administrator failed to provide legal services and refunds to several of its customers.

"We have received numerous complaints from senior citizens about American Legacy and Mr. Doi," said Deputy Insurance Commissioner Gordon Ito. "Unfortunately, the company and Mr. Doi have made little or no effort to work with the affected consumers to resolve these issues."

American Legacy has also failed to comply with the Prepaid Legal Services law, Chapter 488, Hawai`i Revised Statutes, and various requests made by the Hawai`i Insurance Division.

Anyone who has questions or believes that they were treated unfairly by a prepaid or group legal plan is encouraged to contact the **Compliance and Enforcement Branch of the Insurance Division at (808) 586-2790.** 

Consumers are also encouraged to contact the Hawai`i Insurance Division or visit their website at: <a href="https://doca/areas/ins/">hawaii.gov/dcca/areas/ins/</a> to confirm that an agent or entity they are considering working with is licensed.

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