



Independent Review Organization External Review Report

In Accordance with Act 230, Section 11
Session Laws of Hawaii 2011

Prepared by the

INSURANCE DIVISION
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
STATE OF HAWAII

December 2011

Foreword

Section 11 of Act 230 (Session Laws of Hawaii 2011) requires the Insurance Commissioner to submit to the legislature a report that provides statistical information regarding the data on the number of requests for external review and outcomes of external reviews as maintained by each independent review organization.

GORDON I. ITO
Insurance Commissioner

Independent Review Organization External Review Report for 2011

This annual report is filed pursuant to Section 11 of Act 230 (Session Laws of Hawaii 2011), which requires the Insurance Commissioner to submit an annual report to the legislature that provides statistical information regarding the data on the number of requests for external review and outcomes of external reviews as maintained by each independent review organization.

Act 230 (Session Laws of Hawaii 2011) amended and updated Hawaii's Patients' Bill of Rights and Responsibilities Act, chapter 432E, Hawaii Revised Statutes, to conform to the requirements of the Patient Protection and Affordable Care Act of 2010 and its implementing regulations with respect to an external review of a health carrier's adverse determination or final internal adverse determination. Act 230 had an effective date of June 30, 2011 and required the Insurance Commissioner to submit a report to the legislature on the implementation of Act 230.

The U.S. Department of Health and Human Services extended the time period for Hawaii's existing external review process under Hawaii Revised Statutes section 432E-6 to December 31, 2011. As such, there is currently no data regarding external reviews performed by independent review organizations to report on.

The following are the names of all independent review organizations contracted by Hawaii pursuant to section 432E-L, Hawaii Revised Statutes:

South Florida Utilization Review
1550 Madruga Avenue, Suite 412
Coral Gables, FL 33146

Medical Review Institute of America, Inc.
2875 South Decker Lake Drive, Suite 550
Salt Lake City, UT 84119

Permedion, Inc.
350 Worthington Road, Suite H
Westerville, OH 84119

The above independent review organizations were approved by the Insurance Commissioner from January 1, 2012 to December 31, 2013.