

## MICP PANEL AND PROGRAM EVALUATION

MICP NO. \_\_\_\_\_

<b>MICP PANEL – CASE MANAGEMENT SKILLS:</b>	<b>CHAIR</b>	<b>PHYSICIAN</b>
Knowledge of relevant substantive law		
Ability to identify & analyze relevant issues		
Judgment in application of relevant laws		
Moving the proceeding in an appropriately expeditious manner		
Maintaining proper control over the proceeding		
Doing the necessary preparation for the case		
Allowing adequate time for presentation of the case in light of existing time constraints		
Resourcefulness & common sense in resolving problems arising from the proceeding		
Skills in effecting compromise		
Industriousness		

<b>MICP PANEL – COMPORIMENT:</b>	<b>CHAIR</b>	<b>PHYSICIAN</b>
Attentiveness		
Courtesy to participants		
Compassion		
Patience		
Absence of arrogance		
Absence of bias & prejudice based on race, sex, ethnicity, religion, social class or other factor		
Evenhanded treatment of parties		
Evenhanded treatment of attorneys		

<b>EVALUATION OF MICP PROGRAM:</b>	
Documents received and processed by MICP program in a timely manner	
Flexibility and responsiveness of MICP to the needs of the parties	
MICP staff cooperation and assistance in case processing/logistics	
MICP hearing facilities	

### ADDITIONAL COMMENTS AND SUGGESTIONS FOR MICP IMPROVEMENT:

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1 = Excellent    2 = Good    3 = Adequate    4 = Less than adequate    5 = Poor    N/A Not applicable

Please fax your completed evaluation to the MICP at 586-3097 or email to micp@dcca.hawaii.gov