## CAREER OPPORTUNITY STATE OF HAWAII – DEPARTMENT OF TAXATION

Human Resources Office - 830 Punchbowl Street Room 217 Honolulu, Hawaii 96813

Opening Date: April 10, 2023,

Closing Date: Continuous till position is filled

# **TAX INFORMATION TECHNICIAN II**

## Recruitment Number TAX-2023-11

Hawaii District

Full Time Civil Service Position Willing to downgrade to a Tax Information Technician I

### JOB DUTIES:

This position provides tax information and services to the general public; assist taxpayers on the filing of their net income, general excise, withholding, transient accommodations, and miscellaneous tax returns and license applications; collect, process and deposit taxes; and control and process documents within the district. Additionally, this position will research accounts and issues tax clearance certificates as requested; maintain an inventory of tax forms; assist in the resolution of taxpayers' problems; make online system adjustments and changes; assist taxpayers in preparing simple tax returns as requested; and provide assistance on specialty tax areas, such as HARPTA and exemptions for the general excise tax, etc.

#### MINIMUM QUALIFICATION REQUIREMENTS:

**EXPERIENCE**: Applicants must have had progressively responsible experience of the kind and quality described below and in amounts shown in the following table, or any equivalents combination of training and experience:

Class Title General Experience (years)		Specialized Experience (years)
Tax Information Tech I	2	0
Tax Information Tech II	2	1

<u>General Experience</u>: Work experience which demonstrated the ability to read, understand and apply rules, regulations, or procedures; perform arithmetic computations; write simply and clearly; and select the best option among several alternatives in resolving procedural or related problems. Such work experience must have been comparable to journey level clerical work in State service.

At least one (1) year of such experience must have demonstrated knowledge or state and/or federal tax laws and regulations, and with methods, procedures, and practices of tax work.

**Specialized Experience**: One (1) year of responsible technical support tax work experience which demonstrated knowledge and application of various tax laws, rules and regulations, and procedures in such areas as general excise and withholding taxes, individual income tax returns and supporting schedules, delinquent taxes, assessments, etc., and the ability to deal effectively with the public.

#### Substitution Allowed:

- 1. Excess Specialized Experience of the type and quality described above may be substituted for General Experience on a month-for-month basis.
- 2. Successful completion of fifteen (15) semester credit hours of course work from an accredited business or technical school, community college, or four (4) year college or university, may be substituted for six (6) months of General Experience, up to a maximum of one (1) year.
- 3. Successful completion of fifteen (15) semester credit hours of course work from an accredited business or technical school, community college, or four (4) year college or university, which included at least three (3) semester credits that provided knowledge of tax laws and concepts may be substituted for six (6) months of General Experience, up to a maximum of two (2) year.

## **QUALITY OF EXPERIENCE:**

Possession of the required number of years of experience will not in itself be accepted as proof of qualification for a position. The applicant's overall experience must have been of such scope and level of responsibility as to conclusively demonstrate that he/she has the ability to perform the duties of the position for which he/she is being considered.

<u>NOTE:</u> Final determination will be based on minimum qualification requirements contained in the complete and official class specifications for the vacancy. The complete class specifications and position description are on file in the Personnel Office.

## AN EQUAL OPPORTUNITY EMPLOYER

If you need a reasonable accommodation to participate in the application process, please call the Human Resources Office at 587-1503 (voice), 587-1417 (TTY). A request for reasonable accommodation should be made no later than ten calendar days prior to the needed accommodations.

#### HOW TO APPLY

- 1. Applications are available at the Department of Taxation (DOTAX) Human Resources Office or online at <a href="http://tax.hawaii.gov/about/jobs/">http://tax.hawaii.gov/about/jobs/</a>
- 2. Complete and return all forms to the Department of Taxation Human Resources Office, P.O. Box 259, Honolulu, HI 96809.

Your application may be rejected if the required documentation as identified below is not submitted at the time of application. A legible photocopy of your application with current information and an <u>original</u> <u>signature</u> may be accepted.

#### **REQUIRED FORMS / DOCUMENTATION**

You must submit the following forms / documentation together with your application or your application may be rejected:

Evidence of the appropriate training (e.g., OFFICIAL transcripts) to be given credit for education. A photocopy will be accepted, however, DoTAX reserves the right to request for an official copy.

### **NOTIFICATION TO APPLICANTS**

The Department of Taxation will use electronic mail (email) to notify applicants of important information relating to the status and processing of their applications as part of our ongoing efforts to increase operational efficiency, promote the conservation of green resources, and minimize delays and costs.

Please ensure that the email address and contact information you provide is current, secure, and readily

accessible to you. We will not be responsible in any way if you do not receive our emails or fail to check your email-box in a timely manner.

## PUBLIC SERVICE LOAN FORGIVENESS (PSLF) PROGRAM

The PSLF Program is a federal program that is intended to encourage individuals to work in public service by forgiving the balance of their federal student loans. To qualify, the individual must have made 120 qualifying payments while employed by a qualifying employer. More information may be obtained at: <a href="https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/public-service">https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/public-service</a>

## **TESTING INFORMATION**

The examination for this recruitment will be conducted on an unassembled basis where the examination score is based on an evaluation and rating of your education and experience. It is therefore important that your employment application provide a clear and detailed description of the duties and responsibilities of each position you held.

In-person interviews and/or further testing in Hawaii may be required at the discretion of the hiring agency. If inperson interviews and/or further testing is a requirement, applicants who meet the minimum qualification requirements and are referred to the vacancy must be available to participate in person and at their own expense in this required phase of the selection process.

Applicants are encouraged to submit their applications as soon as possible. In addition to employment availability and score, the referral of qualified applicants may be based upon other factors including date of receipt of the application.

## QUALITY OF EXPERIENCE

Your possession of the required amount of experience will not in itself be accepted as proof of qualification for the position. Overall paid or unpaid experience must be of such scope and responsibility as to conclusively demonstrate that you have the ability to perform the duties of the position.

Please provide a detailed description of your duties and responsibilities. If you worked on a part-time basis, indicate the average number of hours you worked per week.

NOTE: The Department of Taxation will not withhold the referral of names of eligible candidates for employment consideration because of your failure to provide accurate and complete information concerning your qualifications.

### HOW TO FILE

Applications should be submitted in person to: Department of Taxation 830 Punchbowl St., Room 217, Honolulu, Hawaii 96813 **Or by mail to**: Department of Taxation P.O Box 259, Honolulu, Hawaii 96809

### WHEN TO FILE

File applications immediately. Mailed applications and supplemental materials should be postmarked by midnight of the last day to file applications. For positions indicating *Continuous Recruitment Until Needs Are Met*, the last day to file applications will be posted in the Personnel Office at the address listed above.

## STATE OF HAWAI'I APPLICATION FOR CIVIL SERVICE POSITIONS HAWAI'I DEPARTMENT OF TAXATION

Personnel Office

830 Punchbowl Street, Room 217, Honolulu, Hawaii 96813

#### GENERAL INSTRUCTIONS: Please type or print legibly in blue or black ink.

The information you provide will be used to determine whether you qualify for the job(s), for which you are applying.

- Your entire application and attachments (if any) must be received only at the Personnel Office above.
- Before applying, read the position requirements described in the Announcement carefully to determine if you qualify for the position.
- Any additional required forms described in the **Announcement** can be obtained from this office.
- Answer the questions completely and accurately. Your application may be rejected if it is incomplete or you may be disqualified or dismissed from employment if you provide false information.
- You must notify this office in writing of any changes to your name, addresses, telephone numbers or availability information.
- We will not be responsible for any mail or correspondence which does not reach you.
- Your application and supporting documents are confidential and become our property. Please keep copies for your own record.
- The information you submit on this form may be verified.
- The information on pages 1 and 2 will not be released to persons involved in the appointment process.

The State of Hawai'i is an equal opportunity employer and complies with applicable state and federal laws relating to employment practices.

#### 1. CITIZENSHIP STATUS.

The State of Hawai'i requires that all persons seeking employment with the government of the State shall be citizens, nationals, or permanent resident aliens of the United States, or eligible under federal law for unrestricted employment in the United States.

☐ I acknowledge I have read and understood the above information.

#### 2. UNITED STATES MILITARY SERVICE/ VETERAN'S PREFERENCE

Note: Veteran's Preference is only applicable for open-competitive recruitments.

If you are claiming Veteran's Preference, please scan and attach a copy of your DD-214 form and/or official statement from the Veterans Administration or armed forces to your application.

None

] I am claiming 5 Veteran's Preference points and will submit a copy of my DD-214.

☐ I am claiming 10 Veteran's Preference points and will submit a copy of my DD-214 and/or official statement from the Veterans Administration (VA), as applicable.

If you are claiming U.S. Military Service, please complete the following:

- A. Date Entered Service:
- B. Date Separated From Service:

3	POSITIO	N TITLE A	PPLYING F	OR
4	RECR		NUMBER	
	KECK	UTIMENT	NUMBER	
5. NAME:				
	Last	Fire	st	Middle
6. OTHER NAMES USED OR FORMER LAST NAME:				
• MAILING ADDRESS:				
	P.O. Box	or Num	ber and Street	
City		State	Zip	Code
B. PHONE NUMBER:				
_	Но	ome	Other	

#### 9. CERTIFICATE OF APPLICANT

I hereby certify that all statements in this application are true and correct to the best of my knowledge, and I agree and understand that any misstatements of material facts herein may cause forfeiture of all rights to any employment in the service of the State of Hawai'i. I have read the terms or conditions stated on this application and understand that there may be additional employment-related tests as required.

Date

Original Signature of Applicant

### STATE OF HAWAI'I APPLICATION FOR CIVIL SERVICE POSITIONS

The information on pages 1 and 2 will not be released to persons involved in the appointment process.

Information requested in items 10 through 19 is needed to make determinations on your suitability for employment. Dismissals from employment or dishonorable separations from military service do not automatically disqualify you from employment. The circumstances of each individual case will be evaluated against the requirements of the position for which you have applied, to determine suitability for employment.

## 10. DISMISSALS FROM EMPLOYMENT AND/OR DISHONORABLE SEPARATIONS FROM MILITARY SERVICE Within the past five years, were you: (If you answer "Yes" to question 10A or 10B, please explain in detail in item #11 below, the dates and reasons for your dismissal from employment or separation from military service. For dismissals from employment, provide also the name and address of the employer.) 11. 12. WITHIN THE PAST THREE (3) YEARS, HAVE YOU BEEN CONVICTED OF ANY OFFENSE RELATED TO CONTROLLED SUBSTANCES? (If you answer "Yes" to the above question, please explain in detail in item #13 below, the dates, nature and circumstances of the conviction; the sentence imposed and its current status; and any other relevant information you wish to provide.) 13. \_\_\_\_\_ 14. HAVE YOU EVER BEEN CONVICTED OF ANY ACT, ATTEMPT OR CONSPIRACY TO OVERTHROW THE STATE OR FEDERAL GOVERNMENT BY FORCE OR VIOLENCE? ...... YES..... NO (If you answer "Yes" to the above question, please explain in detail in item #15 below, the dates, nature and circumstances of the conviction; the sentence imposed and its current status; and any other relevant information you wish to provide.) 15. **16. SUSPENSION OR REVOCATION OF LICENSE** Was your license or certification to practice in a regulated profession (for example, physician, engineer, nurse, plumber, etc.) ever suspended or revoked? (If you answer "Yes," please explain in detail in item #17 below, the type of license; the date; the state; the specific board or organization that suspended or revoked your license; the circumstances of the suspension or revocation; and any other relevant information you wish to provide.) 17. **18. SETTLEMENTS OR AGREEMENTS** Have you accepted a settlement, a cash buyout such as through the State's Separation Incentive Program or are you subject to any restriction limiting or precluding you from seeking or securing employment with the State of Hawai'i? (If you answer "Yes," to question 18, please explain in detail in item #19 below, the reason and date of your settlement or restriction from applying with the State of Hawai'i.) 19.

#### STATE OF HAWAI'I DEPARTMENT OF TAXATION Application For Civil Service Positions EDUCATION AND EMPLOYMENT HISTORY

EDUCATION AND EM	PLC	DYMENT HIS	TORY		
1. POSITION TITLE APPLYING FOR:					
2. RECRUITMENT NUMBER APPLYING FOR:					
2. RECRUITMENT NUMBER APPLYING FOR:	4. USI 5. A 6. A 7. P		Home he application	State	Other
your qualifications for the position(s) for which you are applying. A. NAME AND LOCATION (city and state) of last grade school attended: (eld	. The	ary, intermediate or high	ubmit on n school)		
(School name/type)         Did you graduate?       Yes         No       If no, what grade level did you compl         Did you receive a GED?       Yes	ete? _	(City/State/Country	·)		
B. TRAINING: In-service training, business, trade, armed forces, college or univer-	rsity, g	-	-		
NAME & ADDRESS		Course or Major Field of Study		of Credits Completed Quarter	Kind of Degree, Diploma or Certificate Received
<ul> <li>D. LICENSES, CERTIFICATES, OTHER QUALIFICATIONS</li> <li>A. DRIVER'S LICENSE: Yes, I have a valid driver's license or I am abl</li> <li>No, I do not have a driver's license and/or I ar a driver's license.</li> <li>B. OTHER LICENSES OR CERTIFICATES: Please indicate the kind, regis evidence is required, please submit a photocopy or present for verification.</li> </ul>	m not i	interested in being const	idered for p	positions w	hich require
<b>C. KNOWLEDGE OF LANGUAGE OTHER THAN ENGLISH</b> : List the language and check the appropriate block(s). Some positions require the ability to speak, read, and/or write in a language other than English.	01	SPECIAL QUALIFICA r scientific societies, hon o not submit unless reque	ors, awards		
LANGUAGE SPEAK READ WRITE					
	—				

#### STATE OF HAWAI'I DEPARTMENT OF TAXATION Application For Civil Service Positions EDUCATION AND EMPLOYMENT HISTORY

10. EXPERIENCE: Please type or print legibly in blue or black ink. Begin with your present or last employment/training and work backwards. Describe all employment/training, including military service and volunteer work. Use separate blocks if your duties and responsibilities changed while working for the same employer. To receive full credit for your experience, describe in detail the tasks you were assigned. If you supervised others, explain your duties as a supervisor and indicate the number and job duties of employees you supervised. If more space is needed provide the information on a blank sheet titled "Experience" and attach it to this form. Information you submit on this form may be verified. Please complete this section even if you are attaching a resume or other documents.

Your Present or Last Position	Employer   Address   Supervisor's Name and Title   Company Phone Number   Company URL Internet Address   Your Position Title and Duties	From:
A Si C	Imployer   address   upervisor's Name and Title upervisor's Name and Title Company Phone Number Company URL Internet Address Company URL Internet Address Your Position Title and Duties	Average hours worked per week
	Did you supervise? Yes   No If yes, how many employees?   mployer	Average hours worked per week
Er Ac Su Co	bid you supervise? Yes No If yes, how many employees? mployer ddress upervisor's Name and Title ompany Phone Number ompany URL Internet Address our Position Title and Duties	May we contact this employer?       Yes         May we contact this employer?       Yes         No       From:         To:
D	id you supervise? Yes No <i>If yes</i> , how many employees?	May we contact this employer? Yes No

State of Hawai'i Department of Human Resources Development

#### STATE OF HAWAI'I

Department of Human Resources Development – State Recruiting Office 235 South Beretania Street, Room 1100, Honolulu, Hawai'i 96813-2437

## **APPLICANT DATA SURVEY**

(Page 1 of 2)

					DATE		
NAME					DATE		
Please com	plete one Appl	licant Data Survey for	m for each job yoι	apply for. If ap	plying f	for more than	one level of work
appearing i	n the same Sta	ite of Hawai'i Career (	Opportunity annou	incement, comp	lete an	additional line	e for each additional
level of wor	·k.						
JOB(S)		TITI	LE			RECRUITME	NT NUMBER
APPLYING							
FOR							
				1			
APPLICANT	DATA SURVEY	Y (Optional)					
		es employees and app	licants to voluntar	ily self-identify	their ag	e, sex, race or	ethnicity, and
language sk	ills. Submissic	on of this information	is VOLUNTARY an	d refusal to prov	vide it v	vill not subject	you to any adverse
treatment.	The informati	on obtained will be ke	ept <b>CONFIDENTIAL</b>	and may only b	e used	in accordance	with provisions of
applicable l	aws, executive	e orders, and regulation	ons.				
AGE [	Under 20	20 - 24	□ 25 - 29	□ 30-39		40 - 49	□ 50 and over
					•		·
GENDER D	] Male						
E	] Female						
ETHNICITY	(Check the box	x below if you are of	Hispanic Origin)				
🛛 Hispanio	or Latino: All	persons of Cuban, M	exican, Puerto Rica	an, South or Cen	itral Am	nerican, or oth	er Spanish culture or
origin, rega	rdless of race.						
RACE (Sele	ct one or more	e racial categories be	low to describe yo	ourself)			
□ White:	All persons ha	iving origins in any of	the original people	es of Europe, the	e Middl	e East, or Nort	h Africa.
(e.g. <i>,</i> pe	ersons who ide	entify as Portuguese, (	German, Lebanese	, Arab, or Egypti	an).		
Black or	r African Amer	rican: All persons hav	ving origins in any o	of the Black racia	al group	os of Africa.	
America	an Indian or A	laskan Native: All pe	rsons having origin	is in any of the c	original	peoples of No	rth and South
America	a (including Ce	ntral America), and w	ho maintain cultu	ral identification	throug	gh tribal affiliat	ion or community
recogni	tion.						
Native Haw	vaiian and Paci	ific Islander: All pers	ons having origins	in any of the or	iginal p	eoples of Haw	ai'i, Guam, Samoa, or
other Pacifi	c Islands - Nat	tive Hawaiian, Guama	nian or Chamorro,	Samoan, etc.			
□ Native	Hawaiian [	Part Native Hawa	iian 🛛 Tong	gan 🗆 Sam	noan	🛛 Guaman	ian or Chamorro
Other Pacific Islander							
For Example: Belauan, Chuukese, Cook Islands, Fijian, Kosraean, Maori, Marshallese, Papua New Guinea, Pohnpeian,							
Rapa Nui, Solomon Islands, Tahitian, Vanuatu, Yapese, etc.							
Asian: All	persons having	g origins in any of the	original peoples of	f the Far East, So	outheas	t Asia, or the I	ndian
Sub-contine	ent: Cambodia	a, China, India, Japan,	Korea, Malaysia, P	akistan, the Phi	lippine	Islands, Thaila	nd and Vietnam.
□ Chinese	e 🗆 Japai	nese 🛛 Korear	n 🗆 Filipino	🛛 Vietnai	mese		
Other A	sian		-				
For Example	e: Bangladesh	, Bhutan, Cambodia, I	ndia, Indonesia, La	aos, Malaysia, M	Iongolia	a, Myanmar, N	epal, Pakistan,
Singapore, Sri Lanka, Taiwan, Thailand, Yemen, etc.							

Note: Race/ethnic designations as used by the U.S. Equal Employment Opportunity Commission (EEOC) do not denote scientific definitions of anthropological origins.

#### STATE OF HAWAI'I

Department of Human Resources Development – State Recruiting Office 235 South Beretania Street, Room 1100, Honolulu, Hawai'i 96813-2437

## **APPLICANT DATA SURVEY**

(Page 2 of 2)

FOREIGN (NON-ENGLISH) SPOKEN (OR SIGN) LANGUAGE SKILLS (Select from the languages/dialects listed below)						
Not Applicable	Afrikaans	Amharic	🗖 Arabic 🗖 America	n Sign Language		
Bahasa (Indonesian)	Bengali	Burmese	Cantonese (Chinese)			
Chamorro	Chuukese	Mandarin (Chir	nese) 🛛 Croatian			
Shanghai (Chinese)	Taiwanese (Chi	inese)	Teochew/Chaozhou (Chi	nese)		
🛛 Czech	Danish	Dutch	🗖 Farsi (Persian)	Flemish		
□ French	Finish	🛛 German	🗖 Greek	🗖 Hawaiian		
Haitian Creole	Hebrew	Hungarian	🗖 Kannada (India)	🗖 Konkani (India)		
🛛 Hindi (India)	Punjabi(India)	🛛 Italian	Japanese	Khmer (Cambodian)		
🛛 Kiswahili	🛛 Korean	Kosraean	🗖 Latvian	🗖 Lithuanian		
🛛 Laotian	🗖 Latin	🛛 Malay	Marshallese	Mongolian		
🛛 Myanmar	Norwegian	Okinawan	🛛 Cebuano Visayan (Philipp	pines)		
Ilokano (Philippines)	Ilonggo Visayar	n (Philippines)	Polish	Portuguese		
Pohnpeian	🛛 Rumanian	Russian	🗖 Samoan	🛛 Swahili		
Spanish	Serbo-Croatian	l	Swedish	Tagalog (Philippines)		
🗖 Telugu	🛛 Thai	Tamil (India)	Tamil (Ceylon)	🗖 Tongan		
Turkish	🛛 Twi (Ghana)	Ukrainian	🛛 Urdu (Pakistan)	Vietnamese		
Welsh	□ Wolof	Yapese	Other - Pls. specify:			

Please select one (1) of the following on your fluency in the language/dialect as referenced above.	□ Native or Native-like	Conversational	Simple phrases	Not applicable
Rate your ability to SPEAK the language / dialect as referenced above.	🗆 High	□ Moderate	Low	Not applicable
Rate your ability to READ the language / dialect as referenced above.	🛛 High	□ Moderate	□ Low	□ Not applicable
Rate your ability to WRITE the language / dialect as referenced above.	🛛 High	□ Moderate	Low	Not applicable
If needed, are you comfortable in assisting or i limited English clients/customers who speak yo		□ Yes	□ No	Not applicable

## **Employment Availability Information** State of Hawaii Application for Civil Service Positions

#### Department of Taxation P.O. Box 259 Honolulu, HI 96809-0259

 Name
 \_\_\_\_\_

 Last
 First

 Middle Initial

#### **INSTRUCTIONS:**

- **1.** Please type or print in ink. Complete both sides of this form.
- 2. Use this form to apply for the job(s) described on the accompanying State of Hawaii Career Opportunity announcement. If you are applying for more than one level of work, (for example, Accountant III & IV) this form will be used for all levels for which you've applied. If you wish to have different information for each level, you must submit a separate Employment Availability Information form for each level. Please remember to complete a separate application and Employment Availability Information form to apply for job(s) on another State of Hawaii Career Opportunity announcement.
- 3. The employment conditions you choose will determine the types of job(s) (for example, full-time, permanent, Wailuku, etc.) for which you may be referred. Changes to your availability must be in writing and submitted to us at the above address.
- 4. Notify the Department of Taxation Personnel Office in writing of any changes to your mailing address, telephone number, and/or work availability. Be sure to include your full name and the job you applied for. Your changes will replace the previous information on record.

		TAX Use Only				
RECRUITMENT NO.	JOB TITLE	Acc	Rej	Code(s)	Notice Date	
				VP/Exp. Date	HRS/Date	

**Employment Availability** Please check ( $\checkmark$ ) the following conditions of employment for which you are interested and available. A blank response will be considered a NO response.

1. Permanent job		Full-time	Part-time
2. Temporary job		Full-time	Part-time
3. A job at a lower rate of par	/	Yes	No

3. A job at a lower rate of pay

Geographical Availability Please check ( $\checkmark$ ) all the locations for which you are willing to accept employment. Note: You must be available to work in any or all areas within the geographic area(s) that you have selected.

## OAHU

- **Ewa** (Includes Makakilo, Kapolei, Barber's Point, Ewa Beach)
- **Waipahu** to **Aiea** (Includes Waikele, Waipio, Pearl City)
- Halawa to Kalihi (Includes Aliamanu, Airport, Salt Lake, Moanalua, Mapunapuna, Kapalama, Palama, Sand Island, Iwilei)
- **Downtown** (Includes Nuuanu, Pauoa, Makiki-Kapiolani, Ala Moana)
- **Manoa** to **Kahala** (Includes McCully, Moiliili, Waikiki, Kapahulu, Kaimuki, Waialae, Palolo)
- **Aina Haina** to **Hawaii Kai**
- □ Waimanalo / Kailua
- **Kaneohe** to **Kualoa** (Includes Kahaluu, Waiahole, Waikane)
- **Kaaawa** to **Kahuku** (Includes Punaluu, Hauula, Laie, Kuilima)
- **North Shore** (Includes Waimea, Haleiwa, Waialua)
- Wahiawa / Kunia / Mililani
- **Waianae Coast** (Includes Nanakuli, Maili, Waianae, Makaha)

## HAWAII

- **Hilo** (Includes Papaikou, Pepeekeo, Honomu, Hakalau, Ninole, Papaaloa, Laupahoehoe)
- Honokaa / Hamakua (Includes Ookala, Paauilo, Paauhau, Haina, Kukuihaele)
- **Kamuela / Kohala / Waikoloa** (Includes Halaula, Kapaau, Hawi, Kawaihae)
- **Kona** (Includes Keahole, Kailua-Kona, Holualoa, Keauhou, Kealakekua, Captain Cook, Honaunau)
- **Ka'u** (Includes Ocean View, Naalehu, Pahala)
- Puna (Includes Hawaii Volcanoes National Park, Volcano, Mountain View, Kurtistown, Keaau, Pahoa, Kapoho)

## MAUI

- **Wailuku / Kahului** (Includes Puunene, Paukukalo, Waiehu, Waihee)
- Lahaina
- Maalaea / Kihei / Wailea
- Hana
- Makawao (Includes Pukalani, Haliimaile, Haiku, Paia)
- C Kula

## KAUAI

- **Lihue** (Includes Hanamaulu)
- Kapaa (Includes Wailua, Kealia, Anahola)
- Hanalei (Includes Kilauea, Princeville, Haena)
- **Waimea** (Includes Kokee, Kekaha, Kaumakani, Hanapepe, Eleele, Port Allen, Kalaheo)
- **Koloa** (Includes Lawai, Omao)

## LANAL

Lanai City

## MOLOKAI

- **Kaunakakai** (Includes Maunaloa, Hoolehua, Kualapuu)
- □ Kalaupapa