## **CAREER OPPORTUNITY**

#### STATE OF HAWAII - DEPARTMENT OF TAXATION

Human Resources Office - 830 Punchbowl Street - Room 217 Honolulu, Hawaii 96813

Opening Date: March 11, 2025 Closing Date: Continuous Until Position Filled

## **TAX CLERK**

#### **Recruitment Number TAX-2025-01**

**Permanent Full-Time Positions** 

\*various offices within Department are hiring; see below for more information\*

#### **Tax Services & Processing Division**

Account Management Section: The Account Management section is to provide computer-based correction activities to the demographic or financial information on a taxpayer's account, in order to process, post, or update net income, general excise, use, county surcharge, withholding, transient accommodation, rental motor vehicle and tour vehicle surcharge tax returns, and also processes, issues and update license and permit information issued by the Department.

Document Processing Section: The Document Processing section is to plan, direct and coordinate a comprehensive, centralized statewide system of receiving and processing of tax information and payments with both paper documents and electronic data for the Department. This section has six major sections consisting of 1) Receiving and Sorting, 2) Data Preparation, 3) Data Entry, 4) Monetary Control, 5) Electronic Processing, and 6) File maintenance.

Customer Inquiry Section: The Customer Inquiry section is to provide taxpayer information and services on all taxes administered by the Department to all customers who contact the Department is person, by telephone, through written communications. It is a centralized area in DOTAX and is responsible for providing the most prominent one stop service to customers with minimum handoffs to other areas.

#### **Collection Division**

Collection Section (Oahu): The Collection section collect delinquent State taxes through office contacts; evaluate the taxpayer's ability to pay through in-person meetings, telephone contacts, or by correspondence; arranges for settlement of tax liabilities after reviewing.

#### **Compliance Division**

Hawaii District Office: The Hawaii District Office provides a comprehensive and uniform compliance program for the district, which includes the auditing of taxes administered by the Department of Taxation, the collection of delinquent taxes, the rendering of taxpayer services, and the processing and controlling of documents and payments within the district. The Hawaii District Office, Taxpayer Service Section is the first contact for taxpayers and their representatives for tax inquiries by mail, email, phone, or in-person.

Kauai District Office: The Kauai District Office execute a comprehensive and uniform compliance program for the district, under the general supervision of the Taxation Compliance Administrator, and policies and procedures issued by the Director of Taxation which includes auditing of taxes administered by the Department of Taxation, the collection of delinquent taxes, the rendering of taxpayer services, and the processing and controlling of documents and payments within the district.

#### **JOB DUTIES:**

Account Management Tax Clerks: This position is to expeditiously correct all header, business rule, financial, and other types of simple t moderate errors of all returns and other documents (e.g. extension of time to file, HARPTA filings etc.) with the objective of getting the respective return or other filings to post within the Gentax system.

Customer Inquiry Section: This position provides assistance of a varied nature to taxpayers by answering questions posed by taxpayers and to provide information and services on all taxes administered by the Department. Furthermore, this positions will assist with the routing of electronic and scanned correspondence for the Department.

Document Processing Tax Clerks: This position tests changes on paper forms so that the processing and imaging of the forms and information is appropriate, reviews, and analyzes and corrects returns that are work-listed from the Captiva scanning process into the Gentax system and assists with data entry and verification of returns and related data.

Collection Section (OAHU) Tax Clerks: The position collects delinquent State taxes through contacts with taxpayers. They interview delinquent taxpayer regarding payment of tax liabilities arising from wages and business of individuals taxpayers, partnerships, and corporations. Provides information when requested regarding State Income, General Excise, Hawaii Withholding and other tax laws concerning delinquency.

Hawaii District Office Tax Clerks: This position provides assistance of a varied nature to customers who contact the one stop services section: answers and resolves simple tax issues and complaints; assists customers in filing of their general excise, withholding, transient accommodations, and rental motor/tour/car-sharing vehicle taxes, and license applications; processes returns and payments; and assists with Hawaii Tax Online; etc.

Kauai District Office Tax Clerks: This position tax information and services to the general public; assist taxpayers on the filing of their net income, general excise, withholding, transient accommodations, and miscellaneous tax returns and license applications; collect, process and deposit taxes; and control and process documents within the district. Additionally, this position will research accounts and issues tax clearance certificates as requested; maintains an inventory of tax forms; assists in the resolution of taxpayers' problems; makes online system adjustments and changes; assist taxpayers in preparing simple tax returns as requested; and provides assistance on specialty tax areas, such as HARPTA and exemptions for the general excise tax, etc.

#### **MINIMUM QUALIFICATION REQUIREMENTS:**

#### Prerequisite Knowledge, Skills, and Abilities Required:

<u>Knowledge of</u>: Arithmetic, English language, and office equipment such as adding and calculating machines and personal computers.

Ability to: Think logically and analytically to e.g. determine how someone might have erred in making particular computations on tax forms; communicate effectively orally and in writing in the English language; elicit information from individuals and judge pertinence of such information; read and understand complex materials such as tax manuals; use tact and sound judgement to deal effectively with taxpayers and others; follow and/or provide orals and written procedures and instructions; understand the impact of actions taken/recommended; and plan and organize work.

**Experience Requirements**: Applicants must have progressively responsible experience of the kind and quality described in the statements below and in the amounts shown below or any equivalent combination of training and experience.

<u>Specialized Clerical Experience</u>: One (1) year of responsible, substantive clerical work experience which demonstrated numerical facility and logical, analytical thinking and involved reviewing documents to ensure that numerical data and arithmetic computations are complete, accurate, properly categorized and recorded, and in accordance with pertinent rules, policies, procedures, and guidelines.

#### **Substitution Allowed**:

- A Certificate of Achievement in Accounting, an Associate in Science Degree in Accounting, or a bachelor's degree in Accounting from an accredited college or university may be substituted for Specialized Clerical Experience required.
- 2. Successful completion of fifteen (15) semester credit hours of coursework from an accredited college or university which included at least six (6) semester credit hours in accounting courses may be substituted for six (6) months of Specialized Clerical Experience.

#### **REQUIRED LICENSES, CERTIFICATES, ETC:**

N/A

#### **QUALITY OF EXPERIENCE:**

Possession of the required number of years of experience will not in itself be accepted as proof of qualification for a position. The applicant's overall experience must have been of such scope and level of responsibility as to conclusively demonstrate that he/she has the ability to perform the duties of the position for which he/she is being considered.

<u>NOTE:</u> Final determination will be based on minimum qualification requirements contained in the complete and official class specifications for the vacancy. The complete class specifications and position description are on file in the Personnel Office.

#### AN EQUAL OPPORTUNITY EMPLOYER

If you need a reasonable accommodation to participate in the application process, please call the Personnel Office at 587-1503 (voice), 587-1417 (TTY). A request for reasonable accommodation should be made no later than ten calendar days prior to the needed accommodations.

#### **HOW TO APPLY**

- 1. Applications are available at the Department of Taxation (DOTAX) Human Resources Office or online at http://tax.hawaii.gov
- 2. Complete and return all forms to the Department of Taxation Human Resources Office, P.O. Box 259, Honolulu, HI 96809.
  - Your application may be rejected if the required documentation as identified below is not submitted at the time of application. A legible photocopy of your application with current information and an <u>original signature</u> may be accepted.

#### **REQUIRED FORMS / DOCUMENTATION**

You must submit the following forms / documentation together with your application or your application may be rejected.

Evidence of the appropriate training (e.g., OFFICIAL transcripts) to be given credit for education. A photocopy will be accepted, however, DOTAX reserves the right to request for an official copy.

#### **NOTIFICATION TO APPLICANTS**

The Department of Taxation will use electronic mail (email) to notify applicants of important relating to the status and processing of their applications as part of our ongoing efforts to increase operational efficiency, promote the conservation of green resources, and minimize delays and costs. Please ensure that the email address and contact information you provide is current, secure, and readily accessible to you. We will not be responsible in any way if you do not receive our emails or fail to check your email-box in a timely manner.

#### PUBLIC SERVICE LOAN FORGIVENESS (PSLF) PROGRAM

The PSLF Program is a federal program that is intended to encourage individuals to work in public service by forgiving the balance of their federal student loans. To qualify, the individual must have made 120 qualifying payments while employed by a qualifying employer. More information may be obtained at: <a href="https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/public-service">https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/public-service</a>

#### **TESTING INFORMATION**

The examination for this recruitment will be conducted on an unassembled basis where the examination score is based on an evaluation and rating of your education and experience. It is therefore important that your employment application provide a clear and detailed description of the duties and responsibilities of each position you held.

In-person interviews and/or further testing in Hawaii may be required at the discretion of the hiring agency. If in- person interviews and/or further testing is a requirement, applicants who meet the minimum qualification requirements and are referred to the vacancy must be available to participate in person and at their own expense in this required phase of the selection process.

Applicants are encouraged to submit their applications as soon as possible. In addition to employment availability and score, the referral of qualified applicants may be based upon other factors including date of receipt of the application.

#### WHEN TO FILE

File applications immediately. Mailed applications and supplemental materials should be postmarked by midnight of the last day to file applications. For positions indicating *Continuous Recruitment Until Needs Are Met*, the last day to file applications will be posted in the Personnel Office at the address listed.



## STATE OF HAWAI'I APPLICATION FOR CIVIL SERVICE POSITIONS

DEPARTMENT OF TAXATION

Personnel Office

830 Punchbowl Street, Room 217, Honolulu, Hawaii 96813

#### **GENERAL INSTRUCTIONS: Please type or print legibly in blue or black ink.**

The information you provide will be used to determine whether you qualify for the job(s), for which you are applying.

- Your entire application and attachments (if any) must be received only at the Personnel Office above.
- Before applying, read the position requirements described in the **Announcement** carefully to determine if you qualify for the position.
- Any additional required forms described in the Announcement can be obtained from this office.
- Answer the questions completely and accurately. Your application may be rejected if it is incomplete or you may be disqualified or dismissed from employment if you provide false information.
- You must notify this office in writing of any changes to your name, addresses, telephone numbers or availability information.
- We will not be responsible for any mail or correspondence which does not reach you.
- Your application and supporting documents are confidential and become our property. Please keep copies for your own record.
- The information you submit on this form may be verified.

A. Are you legally authorized to work in the United

B. Will you now or in the future require sponsorship by

No

1. WORK AUTHORIZATION

States? Yes

Please answer both A and B below:

• The information on pages 1 and 2 will not be released to persons involved in the appointment process.

The State of Hawai'i is an equal opportunity employer and complies with applicable state and federal laws relating to employment practices.

## the State of Hawaii for employment visa status (e.g. H-1B visa status)? Yes 2. UNITED STATES MILITARY SERVICE/ VETERAN'S PREFERENCE Note: Veteran's Preference is only applicable for open-competitive recruitments. If you are claiming Veteran's Preference, please scan and attach a copy of your DD-214 form and/or official statement from the Veterans Administration or armed forces to your application. None I am claiming 5 Veteran's Preference points and will submit a copy of my DD-214. I am claiming 10 Veteran's Preference points and will submit a copy of my DD-214 and/or official statement from the Veterans Administration (VA), as applicable. If you are claiming U.S. Military Service, please complete the following: A. Date Entered Service: B. Date Separated From Service:

J	POSITION	TITLE APPLY	ING FOR
4	RECRU	JITMENT NUM	1BER
5. NAME:			2011
	Last	First	Middle
6. OTHER			
NAMES USED			
OR FORMER			
LAST NAME: _			
7. MAILING ADDRESS:			
	P.O. Box	or Number an	d Street
City		State	Zip Code
8. PHONE NUMBER:			
_	Ho	me	Other

#### 9. CERTIFICATE OF APPLICANT

I hereby certify that all statements in this application are true and correct to the best of my knowledge, and I agree and understand that any misstatements of material facts herein may cause forfeiture of all rights to any employment in the service of the State of Hawai'i. I have read the terms or conditions stated on this application and understand that there may be additional employment-related tests as required.

Date	Original Signature	of Applicant
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#### STATE OF HAWAI'I APPLICATION FOR CIVIL SERVICE POSITIONS

The information on pages 1 and 2 will not be released to persons involved in the appointment process.

Information requested in items 10 through 19 is needed to make determinations on your suitability for employment. Dismissals from employment or dishonorable separations from military service do not automatically disqualify you from employment. The circumstances of each individual case will be evaluated against the requirements of the position for which you have applied, to determine suitability for employment.

19.	(If you answer "Yes," to question 18, please explain in detail in item #19 below, the reason and date of your settle or restriction from applying with the State of Hawai'i.)	ement	[	
18.	SETTLEMENTS OR AGREEMENTS  Have you accepted a settlement, a cash buyout such as through the State's Separation Incentive Program or are you subject to any restriction limiting or precluding you from seeking or securing employment with the State of Hawai'i?	YE	S [	□NO
17.	(If you answer "Yes," please explain in detail in item #17 below, the type of license; the date; the state; the special board or organization that suspended or revoked your license; the circumstances of the suspension or revocated and any other relevant information you wish to provide.)			
16.	SUSPENSION OR REVOCATION OF LICENSE Was your license or certification to practice in a regulated profession (for example, physician, engineer, nurse, plumber, etc.) ever suspended or revoked?	 YE	S [	NO
	HAVE YOU EVER BEEN CONVICTED OF ANY ACT, ATTEMPT OR CONSPIRACY TO OVERTHROW THE STATE OR FEDERAL GOVERNMENT BY FORCE OR VIOLENCE? (If you answer "Yes" to the above question, please explain in detail in item #15 below, the dates, nature and circumstances of the conviction; the sentence imposed and its current status; and any other relevant information you wish to provide.)		S	NO
13.	OFFENSE RELATED TO CONTROLLED SUBSTANCES?  (If you answer "Yes" to the above question, please explain in detail in item #13 below, the dates, nature and circumstances of the conviction; the sentence imposed and its current status; and any other relevant information you wish to provide.)		<b>S</b>	_]NO
12.	WITHIN THE PAST THREE (3) YEARS, HAVE YOU BEEN CONVICTED OF ANY		a l	_NO
11.				
	(If you answer "Yes" to question 10A or 10B, please explain in detail in item #11 below, the dates and reasons for your dismissal from employment or separation from military service. For dismissals from employment, provide also the name and address of the employer.)		J	
10.	Within the past five years, were you:  A) Fired, terminated for cause, dismissed, discharged or asked to resign from employment?  B) Separated from military service under conditions other than honorable?	YE	S	NO

## STATE OF HAWAI'I DEPARTMENT OF TAXATION Application For Civil Service Positions EDUCATION AND EMPLOYMENT HISTORY

EDUCATION AND EN	MPLOYMENT HISTORY
1. POSITION TITLE APPLYING FOR:	
2. RECRUITMENT NUMBER APPLYING FOR:	
The information you provide will be used to determine whether you meet the minimum qualification requirements in the Class Specifications. As required by federal and/or state laws, we do not discriminate on the basis of age, sex (including gender identity or expression), religion, race, color, ancestry, national	3. NAME:  Last First Middle  4. OTHER NAMES USED OR FORMER LAST NAME:  5. E-MAIL
origin, disability, marital status, veteran's status, sexual orientation, arrest and court record, citizenship, genetic information or any other protected characteristic. The State of Hawai'i is an equal opportunity employer and complies with applicable state and federal laws relating to employment	ADDRESS:  6. MAILING ADDRESS:  P.O. Box or Number and Street  City State Zip Code
practices.	7. PHONE NO.:  Home Other
8. EDUCATION HISTORY: When verification is required, the documentation means for the training and/or your application may be considered incomplete and rejected. The your qualifications for the position(s) for which you are applying.  A. NAME AND LOCATION (city and state) of last grade school attended: (electronic (School name/type)  Did you graduate? Yes No If no, what grade level did you complete you receive a GED? Yes No	ne information you provide in this section will be used strictly in the evaluation of  The information you submit on this form may be verified.  The information you submit on this form may be verified.  The information you submit on this form may be verified.  The information you provide in this section will be used strictly in the evaluation of  If the information you provide in this section will be used strictly in the evaluation of  If the information you provide in this section will be used strictly in the evaluation of  If the information you provide in this section will be used strictly in the evaluation of  If the information you provide in this section will be used strictly in the evaluation of  If the information you provide in this section will be used strictly in the evaluation of  If the information you submit on this form may be verified.
B. <b>TRAINING:</b> In-service training, business, trade, armed forces, college or unive	rrsity, graduate of professional schools.  Course or Major Number of Credits Kind of Degree,
NAME & ADDRESS	Field of Study or Hours Completed Diploma or Certificate Semester Quarter Received
	le to obtain a valid driver's license by the time of appointment.  m not interested in being considered for positions which require  stration number, and the State or other licensing authority. If proof of
C. KNOWLEDGE OF LANGUAGE OTHER THAN ENGLISH: List the language and check the appropriate block(s). Some positions require the ability to speak, read, and/or write in a language other than English.	D. SPECIAL QUALIFICATIONS: Include membership in professional or scientific societies, honors, awards, fellowships, publications (list but do not submit unless requested), etc.
LANGUAGE SPEAK READ WRITE	

# STATE OF HAWAI'I DEPARTMENT OF TAXATION Application For Civil Service Positions EDUCATION AND EMPLOYMENT HISTORY

10. EXPERIENCE: Please type or print legibly in blue or black ink. Begin with your present or last employment/training and work backwards. Describe all employment/training, including military service and volunteer work. Use separate blocks if your duties and responsibilities changed while working for the same employer. To receive full credit for your experience, describe in detail the tasks you were assigned. If you supervised others, explain your duties as a supervisor and indicate the number and job duties of employees you supervised. If more space is needed provide the information on a blank sheet titled "Experience" and attach it to this form. Information you submit on this form may be verified.

Please complete this section even if you are attaching a resume or other documents.

Position	EmployerAddress	From:Month Year To:Month Year Year
	Supervisor's Name and Title	_ Full Time Part Time Volunteer
Last	Company Phone Number	Average hours worked per week
	Company URL Internet Address	Reason(s) for leaving
ō	Your Position Title and Duties	- reason(s) for reaving
뒽		-
Se		_
Present		_
Your	Do you supervise? Yes No If yes, how many employees?	May we contact this employer? Yes No
گ	Do you supervise: 100 1100 13 yes, now many employees.	-
E	mployer	From:
Α	ddress	From: Month Year
_		To:  Month Year
Si	pervisor's Name and Title	Full Time Part Time Volunteer
С	ompany Phone Number	_
С	ompany URL Internet Address	
Y	our Position Title and Duties	_ Reason(s) for leaving
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l _		Manuscript Addition and Language Was Discourse
D	id you supervise? Yes No If yes, how many employees?	May we contact this employer?  Yes No
Eı	mployer	From: Month Year
Α	ddress	Month Year
		To:MonthYear
Sı	pervisor's Name and Title	_ I
С	ompany Phone Number	Average hours worked per week
С	ompany URL Internet Address	Tiverage nours worked per week
Y	our Position Title and Duties	Reason(s) for leaving
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D	id you supervise? Yes No If yes, how many employees?	May we contact this employer?
Eı	nployer	From: Month Year
A	ldress	Month Year To:
l _		Month Year
Sι	pervisor's Name and Title	Full Time Part Time Volunteer
Co	ompany Phone Number	- Average hours worked per week
	ompany URL Internet Address	Reason(s) for leaving
Yo	our Position Title and Duties	-
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		-
l _		-
D	d you supervise? Yes No If yes, how many employees?	May we contact this employer? Yes No

#### STATE OF HAWAI'I

Department of Human Resources Development – State Recruiting Office 235 South Beretania Street, Room 1100, Honolulu, Hawai'i 96813-2437

## **APPLICANT DATA SURVEY**

(Page 1 of 2)

	I					1			
NAME						DATE			
Please com	plete one App	licant	Data Survey for	m for each iob vou	apply for. If a	polving	for more tha	n one level of work	
			-					ne for each additional	
level of wor				,	,				
JOB(S)			TIT	LE			RECRUITMENT NUMBER		
APPLYING									
FOR									
APPLICANT	DATA SURVE	/ (Opti	onal <u>)</u>						
The State o	f Hawai'i invite	es emp	oloyees and app	olicants to voluntai	ily self-identify	their ag	e, sex, race o	or ethnicity, and	
language sl	cills. Submissio	n of th	nis information	is <b>VOLUNTARY</b> an	d refusal to pro	vide it w	ill not subjec	ct you to any adverse	
					. and may only l	be used	in accordance	ce with provisions of	
		order	s, and regulatio						
AGE [	Under 20		20 - 24	□ 25 - 29	□ 30-39		l 40 - 49	☐ 50 and over	
GENDER [	☐ Male								
	] Female								
ETHNICITY	(Check the box	k belov	w if you are of I	Hispanic Origin)					
		perso	ns of Cuban, M	exican, Puerto Rica	ın, South or Cer	ntral Am	erican, or otl	her Spanish culture or	
	rdless of race.								
I			_	low to describe yo	=				
	•	_	-	the original people	-		e East, or Noi	rth Africa.	
				German, Lebanese		-			
				ring origins in any c					
☐ American Indian or Alaskan Native: All persons having origins in any of the original peoples of North and South									
	•	ntral A	America), and w	/ho maintain cultu	al identification	n throug	th tribal affilia	ation or community	
recogni									
			•		•	iginal pe	eoples of Hav	vai'i, Guam, Samoa, or	
other Pacific Islands - Native Hawaiian, Guamanian or Chamorro, Samoan, etc.									
□ Native Hawaiian □ Part Native Hawaiian □ Tongan □ Samoan □ Guamanian or Chamorro									
Other Pacific Islander									
For Example: Belauan, Chuukese, Cook Islands, Fijian, Kosraean, Maori, Marshallese, Papua New Guinea, Pohnpeian,									
Rapa Nui, Solomon Islands, Tahitian, Vanuatu, Yapese, etc.									
Asian: All persons having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian Sub-									
continent: Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam.									
☐ Chinese ☐ Japanese ☐ Korean ☐ Filipino ☐ Vietnamese									
Other Asian  Tex Every let Bangladesh Bhutan Cambadia India Indonesia Lees Malaysia Mangalia Myanmar Nanal Bakistan									
•	For Example: Bangladesh, Bhutan, Cambodia, India, Indonesia, Laos, Malaysia, Mongolia, Myanmar, Nepal, Pakistan,						ivepai, Pakistan,		
Singapore Sri Lanka, Taiwan, Thailand, Yemen, etc.									

Note: Race/ethnic designations as used by the U.S. Equal Employment Opportunity Commission (EEOC) do not denote scientific definitions of anthropological origins.

#### STATE OF HAWAI'I

Department of Human Resources Development – State Recruiting Office 235 South Beretania Street, Room 1100, Honolulu, Hawai'i 96813-2437

## **APPLICANT DATA SURVEY**

(Page 2 of 2)

FOREIGN (NON-ENGLISH) SPOKEN (OR SIGN) LANGUAGE SKILLS (Select from the languages/dialects listed below)						
☐ Not Applicable	☐ Afrikaans	☐ Amharic	☐ Arabic	☐ American	Sign Language	
☐ Bahasa (Indonesian)	☐ Bengali	☐ Burmese	☐ Cantonese (	Chinese)		
☐ Chamorro	☐ Chuukese	☐ Mandarin (Ch	ninese)	☐ Croatian		
☐ Shanghai (Chinese)	☐ Taiwanese (Chi	nese)	☐ Teochew/Ch	naozhou (Chin	ese)	
☐ Czech	☐ Danish	☐ Dutch	☐ Farsi (Persia	n)	☐ Flemish	
☐ French	☐ Finish	☐ German	☐ Greek		☐ Hawaiian	
☐ Haitian Creole	☐ Hebrew	☐ Hungarian	☐ Kannada (Inc	dia)	☐ Konkani (India)	
☐ Hindi (India)	☐ Punjabi(India)	☐ Italian	☐ Japanese		☐ Khmer (Cambodian)	
☐ Kiswahili	☐ Korean	☐ Kosraean	☐ Latvian		☐ Lithuanian	
☐ Laotian	☐ Latin	☐ Malay	☐ Marshallese	!	☐ Mongolian	
☐ Myanmar	☐ Norwegian	☐ Okinawan	☐ Cebuano Vis	sayan (Philippi	ines)	
☐ Ilokano (Philippines)	☐ Ilonggo Visayaı	n (Philippines)	☐ Polish		☐ Portuguese	
☐ Pohnpeian	☐ Rumanian	☐ Russian	☐ Samoan		☐ Swahili	
☐ Spanish	☐ Serbo-Croatian		☐ Swedish		☐ Tagalog (Philippines)	
☐ Telugu	☐ Thai	☐ Tamil (India)	☐ Tamil (Ceylo	n)	☐ Tongan	
☐ Turkish	☐ Twi (Ghana)	☐ Ukrainian	☐ Urdu (Pakist	an)	☐ Vietnamese	
☐ Welsh	☐ Wolof	☐ Yapese	☐ Other - Pls.	specify:		
<u> </u>						
Please select one (1) of the	e following on your	☐ Native or	☐ Conversational	☐ Simple	☐ Not applicable	
fluency in the language/dialect as referenced		Native-like		phrases		
above.						
		<u>.</u>			<u> </u>	
Rate your ability to SPEAK	the language /	☐ High	☐ Moderate	☐ Low	☐ Not applicable	
dialect as referenced abov	ve.					
<u> </u>						
Rate your ability to READ t	the language /	☐ High	☐ Moderate	☐ Low	☐ Not applicable	
dialect as referenced above	e.					
· · · · · · · · · · · · · · · · · · ·						
Rate your ability to WRITE	☐ High	☐ Moderate	☐ Low	□ Not applicable		
dialect as referenced above.						
If needed, are you comfortable in assisting or interpreting for			☐ Yes	□ No	☐ Not applicable	
limited English clients/cus						

# **Employment Availability Information State of Hawaii Application for Civil Service Positions**

## Department of Taxation P.O. Box 259 Honolulu, HI 96809-0259

#### **INSTRUCTIONS:**

- **1.** Please type or print in ink. Complete both sides of this form.
- 2. Use this form to apply for the job(s) described on the accompanying State of Hawaii Career Opportunity announcement. If you are applying for more than one level of work, (for example, Accountant III & IV) this form will be used for all levels for which you've applied. If you wish to have different information for each level, you must submit a separate Employment Availability Information form for each level. Please remember to complete a separate application and Employment Availability Information form to apply for job(s) on another State of Hawaii Career Opportunity announcement.
- **3.** The employment conditions you choose will determine the types of job(s) (for example, full-time, permanent, Wailuku, etc.) for which you may be referred. Changes to your availability must be in writing and submitted to us at the above address.
- **4.** Notify the Department of Taxation Personnel Office in writing of any changes to your mailing address, telephone number, and/or work availability. Be sure to include your full name and the job you applied for. Your changes will replace the previous information on record.

				TAX Use Only	
RECRUITMENT NO.	JOB TITLE	Acc	Rej	Code(s)	Notice Date
				VP/Exp. Date	HRS/Date

<b>Employment Availability</b> Please check (✓) the following conditions of employment for which you are interested and available. <i>A blank response will be considered a NO response.</i>					
· · · · · · · · · · · · · · · · · · ·	rt-time rt-time				
<b>Geographical Availability</b> Please check (✓) all the locations for we Note: You must be available to work in any or all areas within the geographical Available to work in any or all areas within the geographical Available to work in any or all areas within the geographical Available to work in any or all areas within the geographical Availability	which you are willing to accept employment. Aphic area(s) that you have selected.				
OAHU  Ewa (Includes Makakilo, Kapolei, Barber's Point, Ewa Beach)  Waipahu to Aiea (Includes Waikele, Waipio, Pearl City)  Halawa to Kalihi (Includes Aliamanu, Airport, Salt Lake, Moanalua, Mapunapuna, Kapalama, Palama, Sand Island, Iwilei)  Downtown (Includes Nuuanu, Pauoa, Makiki-Kapiolani, Ala Moana)  Manoa to Kahala (Includes McCully, Moiliili, Waikiki, Kapahulu, Kaimuki, Waialae, Palolo)  Aina Haina to Hawaii Kai  Waimanalo / Kailua  Kaneohe to Kualoa (Includes Kahaluu, Waiahole, Waikane)  Kaaawa to Kahuku (Includes Punaluu, Hauula, Laie, Kuilima)  North Shore (Includes Waimea, Haleiwa, Waialua)  Wahiawa / Kunia / Mililani  Waianae Coast (Includes Nanakuli, Maili, Waianae, Makaha)	MAUI Wailuku / Kahului (Includes Puunene, Paukukalo, Waiehu, Waihee) Lahaina Maalaea / Kihei / Wailea Hana Makawao (Includes Pukalani, Haliimaile, Haiku, Paia) Kula  KAUAI Lihue (Includes Hanamaulu) Kapaa (Includes Wailua, Kealia, Anahola) Hanalei (Includes Kilauea, Princeville, Haena) Waimea (Includes Kokee, Kekaha, Kaumakani, Hanapepe, Eleele, Port Allen, Kalaheo) Koloa (Includes Lawai, Omao)				
<ul> <li>HAWAII</li> <li>Hilo (Includes Papaikou, Pepeekeo, Honomu, Hakalau, Ninole, Papaaloa, Laupahoehoe)</li> <li>Honokaa / Hamakua (Includes Ookala, Paauilo, Paauhau, Haina, Kukuihaele)</li> <li>Kamuela / Kohala / Waikoloa (Includes Halaula, Kapaau, Hawi, Kawaihae)</li> <li>Kona (Includes Keahole, Kailua-Kona, Holualoa, Keauhou, Kealakekua, Captain Cook, Honaunau)</li> <li>Ka'u (Includes Ocean View, Naalehu, Pahala)</li> <li>Puna (Includes Hawaii Volcanoes National Park, Volcano, Mountain View, Kurtistown, Keaau, Pahoa, Kapoho)</li> </ul>	LANAI Lanai City  MOLOKAI Kaunakakai (Includes Maunaloa, Hoolehua, Kualapuu) Kalaupapa				