



## Hawaii Tax Online

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### DOTAX Operational Status as of July 21, 2020 (4PM):

DOTAX is considered an essential government function. We are using caution to maintain normal operations to process returns, payments, and refunds and provide taxpayer services. Please use secure web messaging on Hawaii Tax Online or call us at (808) 587-4242 if you have questions or need assistance.

For information on Hawaii tax treatment of COVID-19 relief programs and payments, including PPP, Economic Impact Payments, and Unemployment Compensation, view our [Tax Information Release No. 2020-2 \(Revised\)](#).

Mandatory e-filing is now in effect for the following tax types: General Excise and Transient Accommodations.

#### Sign In

Username

Password

Sign In

[Forgot Password?](#)

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#### Quick Links

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[Manage Identity Theft Protection](#)

#### Reply to Correspondence

[Reply to Missing Information Letter](#)

[Reply to Non-Profit Letter](#)

[Reply to Permit Third-Party Access Letter](#)

[Reply to Return Verification Notice](#)

#### Services

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[Register Third Party](#)

[Report Tax Violation](#)

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[Validate EFW2/EFW2C File](#)

#### Search

[Search Tax Licenses](#)

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#### Sign Up Now

[Create Logon](#)

**Warning:** This session will timeout after 15 minutes of inactivity.



## Register Third Party

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NOTE: Effective Jan 1, 2020 to file HW-14, you must log on to your HTO account

#### Create Logon

[Tax Matters Representative](#)

Use an existing approval letter ID and a Tax Matters Representative ID Number to create a new username and password to sign into Hawaii Tax Online.

[Verified Practitioner](#)

Use an existing approval letter ID and a Verified Practitioner ID Number to create a new username and password to sign into Hawaii Tax Online.

#### Register as a Third Party

[Tax Matters Representative](#)

Apply for a Tax Matter Representative ID Number and new logon to represent taxpayer if you are not required to register as a verified practitioner

[Verified Practitioner](#)

Apply for a Verified Practitioner ID Number and new logon to represent taxpayers in a professional capacity.

**Warning:** This session will timeout after 15 minutes of inactivity.

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