



DEPARTMENT OF TAXATION

News Release

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For Immediate Release: April 12, 2004

STATE TAX RETURNS DUE TUESDAY, APRIL 20, 2004

HONOLULU—The Department of Taxation reminds Hawaii taxpayers that the deadline to file State individual income tax returns is Tuesday, April 20, 2004.

Hawaii residents filing Form N-11 are encouraged to e-file their returns. E-filing is quick, convenient, and more accurate than filing paper returns, and also results in faster refunds. Balances owed on e-filed returns are also due on April 20, 2004.

Tax returns and payments mailed via the U.S. Postal Service, which will not have extended hours to accommodate the State's filing deadline, must be postmarked by midnight, April 20, 2004. Taxpayers are reminded to put enough postage on their envelopes, because mail with insufficient postage will not be accepted by the Department and may be returned.

Certain services offered by Airborne Express, DHL Worldwide Express, Federal Express, and United Parcel Service, can also be used to meet the deadline, but the date recorded or marked by the private delivery service company must be no later than April 20, 2004.

Of course, taxpayers may file their tax forms at any district tax office during business hours. On Oahu, drivers may put State tax forms into the yellow drop box located in the driveway on the Halekauwila Street side of the Princess Ruth Keelikolani Building at 830 Punchbowl Street; no postage is necessary. In addition, the Department will provide curbside service on April 20th for last-minute filers on Oahu. From

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5:00 P.M. to midnight, Department volunteers standing curbside on both the Punchbowl and Halekauwila Street sides of the Princess Ruth Keelikolani Building will accept State tax forms from passing taxpayers.

Individuals who cannot complete their tax return on time will be granted an automatic 4-month extension of time to file their return until August 20, 2004; no form is required. This filing extension, however, is not an extension of time to pay any tax due. Taxpayers who believe that additional tax may be owed should pay that amount with Form N-101A, Application for Automatic Extension of Time to File Hawaii Individual Income Tax Return, on or before April 20, 2004, to avoid late payment penalty and interest charges.

Extensions and other selected forms can be e-filed via the Internet through the State's Internet portal at www.ehawaii.gov/efile. Payments can be made online with an electronic check for a nominal fee of \$2.50 or, for an additional fee, with a credit card.

State tax forms and information are available at any district tax office during business hours, and also on the Department's website at www.state.hi.us/tax. On-line forms with writable fields allow users to type their entries onto the form before printing. On Oahu, the most commonly used State tax form and instruction packages are also available on shelves just outside the Punchbowl Street entrance to the Princess Ruth Keelikolani Building.

Forms and publications may be requested ahead of time by calling the Department's Forms request line at 587-7572, or toll-free from the neighbor islands and continental U.S. at 1-800-222-7572, 24 hours a day, 7 days a week. Although many commonly requested forms can usually be faxed within 24 hours, callers should allow 2-3 days for the delivery of mailed requests.

For information and assistance, taxpayers may call the Department's Taxpayer Services Branch on Oahu at 587-4242, or toll-free from the neighbor islands and continental U.S. at 1-800-222-3229. If calling from a touchtone telephone, callers may access automated information at any time, even after-hours, on topics including the Department's addresses and the status of individual income tax refunds.

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