



DEPARTMENT OF TAXATION

News Release

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GOVERNOR

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**TAX BILLS PREMATURELY SENT TO PERSONS
WHO MAILED TAX PAYMENTS CLOSE TO APRIL 20**

HONOLULU—On April 28, 2004, tax bills were prematurely generated and sent to approximately 10,000 taxpayers, including a number of taxpayers who filed their income tax returns earlier in the filing season and paid the tax due later on, close to the April 20 deadline.

Taxpayers who filed early and paid later are advised to NOT call the Department at the present time and to NOT put a stop payment on their checks. By late May, payments made on or close to April 20 should be processed, and second billing notices will be sent in early June to those who actually do have an outstanding balance.

Those who DO NOT receive a billing notice in early June can assume that their payment has been received and properly credited.

Those who DO receive a billing notice in early June should contact the Department's Taxpayer Services Branch so that their records can be reviewed. The Taxpayer Services Branch can be reached at 587-4242, or toll-free at 1-800-222-3229.

(more)

Each year, many taxpayers file or e-file their income tax returns early in the filing season but wait until the State's April 20 deadline to actually mail their payment for any tax due. Because the Tax Department receives a large volume of tax returns at that time, it usually takes a few weeks to completely process those payments. This year, billing notices were generated before all the payments could be properly credited to the taxpayers' accounts.

The Department regrets the inconvenience caused by the premature billing notices and has already taken steps to ensure that this will not happen in the future.

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