



## DEPARTMENT OF TAXATION

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### FOR IMMEDIATE RELEASE

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### **Tax System Modernization – Limited Service August 11-12, 2016**

HONOLULU – The Department of Taxation will be transferring taxpayer data to the Department's new tax information computer system on August 11-12, 2016, as part of its Tax System Modernization program. Taxpayer services which require access to the current tax information computer system, including the processing of tax clearance requests, may be temporarily limited August 11-12, 2016.

All of the Department's District Tax Offices will be open and continue to serve the public during regular office hours of 7:45am to 4:30pm on August 11-12, 2016. The Kona Office has new office hours of 8:00am to 4:00pm.

Taxpayer information and services that do not require Department staff to access the computer system will continue throughout the data migration on August 11-12, 2016. Services that require access to taxpayer accounts, including the issuance of tax clearances, will be temporarily limited during these dates. The Department is unable to process any new requests for tax clearances August 11-12, 2016.

We apologize in advance for the inconvenience this may cause taxpayers. The new tax systems will ultimately result in better taxpayer service and improved enforcement of tax laws.

For more information about Tax System Modernization, please visit our website at [tax.hawaii.gov](http://tax.hawaii.gov)

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