



## DEPARTMENT OF TAXATION

*Ka 'Oihana 'Auhau*

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## **Tax Filing Tips from the Hawaii Department of Taxation**

*April 22 is the Deadline to File Individual Income Tax Returns*

### **FOR IMMEDIATE RELEASE**

January 22, 2024

HONOLULU – The Hawaii Department of Taxation (Department) announced that tax season has officially begun and is providing the following information to inform taxpayers about current issues and to avoid delays and frustration during the filing process.

### **File Early**

Start gathering your tax records so you have enough time to obtain all forms and documents needed to accurately file your income tax return by the filing deadline, April 22, 2024.

Note: The federal Internal Revenue Service (IRS) opens its Tax Season on January 29, 2024, and the filing deadline for tax returns or an extension to file is Monday, April 15, 2024.

Filing early is also the best way to prevent cybercriminals from stealing your refund. If you have been a victim of identity theft, you may enroll in the Department's ID Theft Protection Program by visiting Hawaii Tax Online at <https://hitax.hawaii.gov>. Those enrolled in the program will be notified when an income tax return is filed with your name and social security number, and you will be asked to verify that you filed the tax return.

### **File Electronically**

Please note that compared to paper filing, e-filing improves accuracy, provides verification that your tax return was filed and processes faster so that tax refunds are delivered to you

quicker. There are now more ways than ever to conveniently e-file your return. In addition to the many fee-based commercial tax preparation software, taxpayers can also file for free directly with the Department using Hawaii Tax Online at <https://hitax.hawaii.gov>.

### **Use Direct Deposit**

Using direct deposit is the quickest and safest way to receive your refund. Processing times are longer for taxpayers who choose to receive their refunds by check.

### **Check for Accuracy and Errors**

Avoid processing delays, adjustments to your return and additional correspondence from the Department by making sure all social security numbers are correct, the appropriate filing status is selected, attaching required forms and your employee earning statements (HW-2s and W2s), and signing your return.

### **Check Your Refund Status**

You may check the status of your income tax return filing. Visit the Department's website at <https://tax.hawaii.gov> and click on "Check Your Refund Status." You will need your Social Security Number or Individual Taxpayer Identification Number and the exact refund amount claimed as shown on your tax return.

### **Additional Information**

The Hawai'i Department of Taxation recently released the N-11SF, a simplified individual income tax form for taxpayers whose 2023 federal and Hawai'i adjusted gross incomes are zero. Other requirements apply to be able to use this form and it cannot be filed electronically. Please refer to the links below for additional instructions and access to the form.

- Instructions: <https://files.hawaii.gov/tax/forms/2023/n11sfins.pdf>
- Form (Writeable): [https://files.hawaii.gov/tax/forms/2023/n11sf\\_i.pdf](https://files.hawaii.gov/tax/forms/2023/n11sf_i.pdf)
- Form: (Fillable): [https://files.hawaii.gov/tax/forms/2023/n11sf\\_f.pdf](https://files.hawaii.gov/tax/forms/2023/n11sf_f.pdf)

### **For More Help**

If you unable to resolve an issue after reading form instructions and searching the Department website, Taxpayer Services agents are available by phone at (808) 587-4242 Monday – Friday, 8:00am to 4:00pm.

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