

DOTAX is committed to leveraging technology to provide efficient, user-oriented services. The year-long upgrade represents a significant step toward keeping DOTAX at the forefront of tax administration.

About the Department of Taxation Modernized Tax System

The modernized tax system is the cornerstone for all DOTAX tax administration services. Since the completion of this system's implementation in 2019, DOTAX has made significant strides in expanding and improving its internal and online services.

System Highlights:

- Processed more than 2.7 million electronic returns in FY 2024, representing 89% of all returns.
- Processed more than 2.3 million electronic payments in FY 2024, representing 81% of all payments.
- Enables payment for all tax types via Hawai'i Tax Online.
- Offers online filing for most tax types at no charge through Hawai'i Tax Online.
- Allows taxpayers to view and manage their business tax accounts through Hawai'i Tax Online.
- Allows tax practitioners to view and manage client accounts through Hawai'i Tax Online.
- Provides essential services including "Where's My Refund," Tax License Search, Business Registration, Tax Clearance, and Payment Plan.

Taxpayers are encouraged to visit Hawai'i Tax Online at <https://hitax.hawaii.gov> to explore and make use of its available comprehensive services.

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