



STATE OF HAWAII
KA MOKU 'ĀINA O HAWAII

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

DEPARTMENT OF TAXATION
KA 'OIHANA 'AUHAU

GARY S. SUGANUMA
DIRECTOR
KA LUNA HO'OKELE

**HAWAII DEPARTMENT OF TAXATION ANNOUNCES
OPERATIONAL HOURS UPDATE FOR KONA TAX OFFICE**

News Release 2026-07

FOR IMMEDIATE RELEASE

May 28, 2026

HONOLULU – The Hawai'i Department of Taxation (DOTAX) announced today that, due to staffing limitations and to ensure timely processing of documents and payments at the Kona Tax Office, walk-in service hours will change effective Monday, June 1, 2026. The new walk-in hours will be 8:30 a.m. to 12:00 p.m. and 1:00 p.m. to 3:30 p.m. Telephone calls will continue to be answered from 7:45 a.m. to 4:30 p.m. A notice of this change will also be posted at the Kona Tax Office.

The Kona Tax Office is in the State Office Building, 82-6130 Mamalahoa Hwy, Room 8, in Captain Cook.

It should be noted that taxpayers may also experience longer waiting times or last-minute closures at the Kona Tax Office due to the staffing situation. It is recommended that taxpayers call the Kona Tax Office at 808-323-4597 prior to traveling there.

The Kona Tax Office drop box will remain available for use and taxpayers may also access services through Hawai'i Tax Online at <https://hitax.hawaii.gov/>. The Hilo Tax Office will continue normal operations and staff can be reached at 808-974-6321 for any questions or concerns. Additional information can be found on the DOTAX website at <https://tax.hawaii.gov>.

DOTAX is working diligently to address the current staffing situation at the Kona Tax Office so that normal walk-in service hours can be restored. We would like to thank West Hawai'i taxpayers for their patience and understanding.

#

Media Contact:

Gary H. Yamashiroya
Special Assistant to the Director
Hawai'i Department of Taxation
Phone: 808-587-1540
Email: tax.pio@hawaii.gov
Website: <https://tax.hawaii.gov>